The Hong Kong Jockey Club
# Digital Wagering Products and Services

香 港 賽 馬 會
The Hong Kong Jockey Club
同心同步同進 *RIDING HIGH TOGETHER*

# Category

**User Guide**

# HKJC Account Opening

## Mobile App

———— User Guide ————

Using the "HKJC Account Opening" mobile app for online account opening or resetting betting account anywhere, anytime with just a smartphone!

**The application result can be received soon, subject to your submitted information and the processing time of your selected bank.**

Please refer to the HKJC website for further information

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▶▶ **Open "HKJC Account Opening" Mobile App**

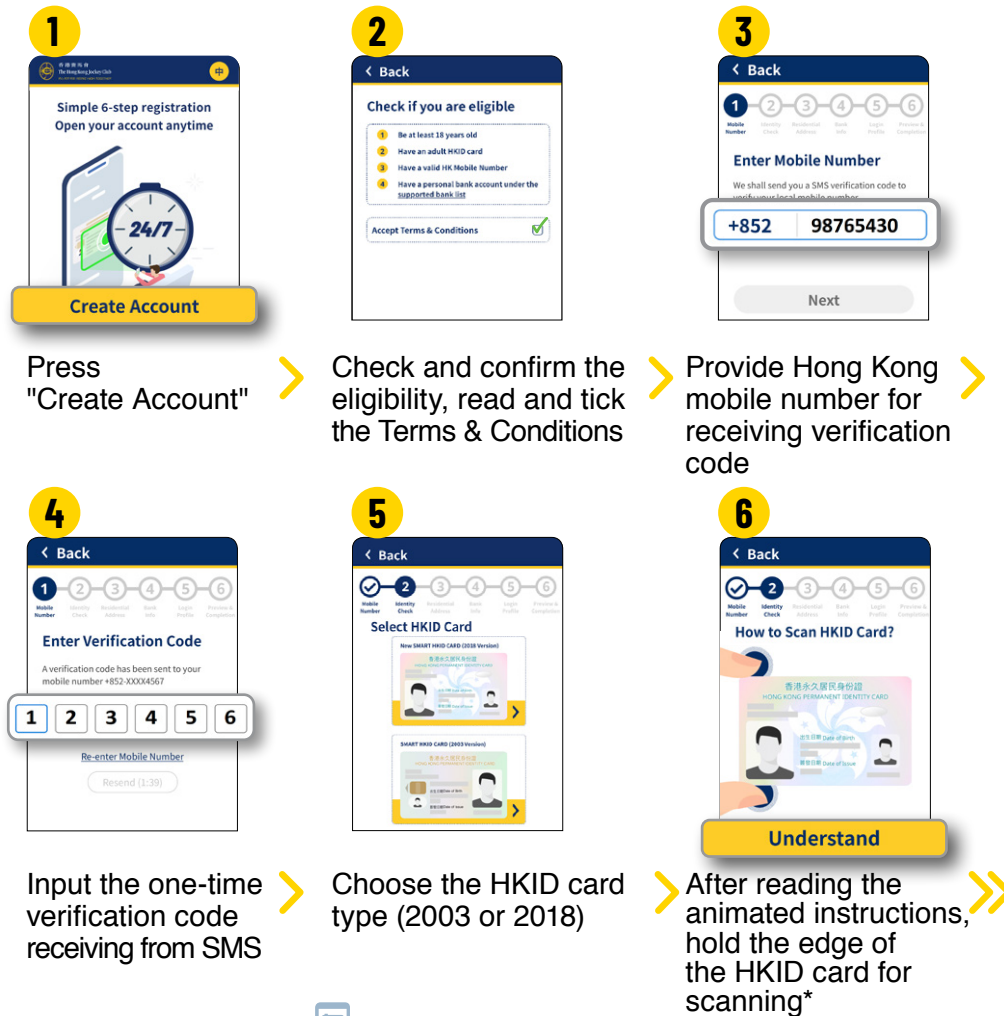***\*To start, please allow the app to access to your phone's location service, camera and SMS function***

### Account Opening

**1**

Simple 6-step registration
Open your account anytime

24/7

**Create Account**

Press "Create Account"

**2**

‹ Back

Check if you are eligible

① Be at least 18 years old
② Have an adult HKID card
③ Have a valid HK Mobile Number
④ Have a personal bank account under the supported bank list

Accept Terms & Conditions ☑

Check and confirm the eligibility, read and tick the Terms & Conditions

**3**

‹ Back

① ② ③ ④ ⑤ ⑥
Mobile Number / Identity Check / Residential Address / Bank Info / Login Profile / Process & Completion

Enter Mobile Number

We shall send you a SMS verification code to verify your local mobile number.

+852  98765430

Next

Provide Hong Kong mobile number for receiving verification code

**4**

‹ Back

① ② ③ ④ ⑤ ⑥
Mobile Number / Identity Check / Residential Address / Bank Info / Login Profile / Process & Completion

Enter Verification Code

A verification code has been sent to your mobile number +852-XXXX4567

1  2  3  4  5  6

Re-enter Mobile Number

Resend (1:39)

Input the one-time verification code receiving from SMS

**5**

‹ Back

✓② ③ ④ ⑤ ⑥
Mobile Number / Identity Check / Residential Address / Bank Info / Login Profile / Process & Completion

Select HKID Card

New SMART HKID CARD (2018 Version)

SMART HKID CARD (2003 Version)

Choose the HKID card type (2003 or 2018)

**6**

‹ Back

✓② ③ ④ ⑤ ⑥
Mobile Number / Identity Check / Residential Address / Bank Info / Login Profile / Process & Completion

How to Scan HKID Card?

HONG KONG PERMANENT IDENTITY CARD

**Understand**

After reading the animated instructions, hold the edge of the HKID card for scanning*

### *Tips for Shooting 📷

✓ Please ensure the shooting environment is well-lit, and avoid shooting directly under the light to avoid reflections.

✓ The flashlight will turn on when taking the 2nd HKID image. Please move the spotlight to the grey area until it turns greens.

**7**



Press "Confirm" after checking the auto-filled HKID card information is correct

**8**



After reading the animated instructions, place the phone vertically to take a selfie for facial recognition

**9**



Input residential address

**13**



Sign in the blank area and press "Confirm"

**14**



After submitting the application, please record your Application Number. The application result can be received soon, subject to your submitted information and the processing time of your selected bank

**10**



Select the bank name and input the bank account number to link up with your betting account^

**11**



Set up Login Profile with "Betting Account Security PIN (6-digit)" and three "Login Answers"

**12**



Preview and check the application information to be submitted

## ^Tips for Registration

Please make sure the mobile phone number registered with your selected bank must be the same as the one registered with the HKJC. If it's not the same, please click the link on step **10** to re-authenticate phone number.
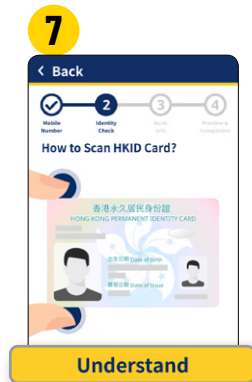
## Manage My Account

*Existing customers who have forgotten their betting account number and passwords/ not sure if they have registered a betting account before, press "Reset My Account".*

*Existing customers who want to online register, change or add bank account, press "Update Bank Info".*

**1**
Press "Manage My Account"

**2**
Press "Reset My Account"

**3**
Check and confirm the eligibility, read and tick the Terms & Conditions

**4**
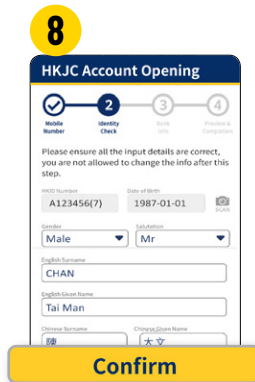Provide Hong Kong mobile number for receiving verification code

**5**
Input the one-time verification code receiving from SMS

**6**
Choose the HKID card type (2003 or 2018)

**7**
After reading the animated instructions, hold the edge of the HKID card for scanning*

**8**
Press "Confirm" after checking the auto-filled HKID card information is correct

**9**
Select the account information that you have forgotten, then press "Reset My Account"

**10**
Press "Proceed" after reading the "Important Notice"

**11**
After reading the animated instructions, place the phone vertically to take a selfie for facial recognition

**12**
Input residential address

**\*Tips for Shooting**

✓ Please ensure the shooting environment is well-lit, and avoid shooting directly under the light to avoid reflections.

✓ The flashlight will turn on when taking the 2nd HKID image. Please move the spotlight to the grey area until it turns greens.

**13**



Select the bank name and input the bank account number to link up with your betting account^

**14**



Set up Login Profile with "Betting Account Security PIN (6-digit)" and three "Login Answers"

**15**



Preview and check the application information to be submitted

**16**



Sign in the blank area and press "Confirm"

**17**



**Application No.:20236E2QH701R**

Download "HKJC" betting app

After submitting the application, please record your Application Number. The application result can be received soon, subject to your submitted information and the processing time of your selected bank

## ^Tips for Registration

Please make sure the mobile phone number registered with your selected bank must be the same as the one registered with the HKJC. If it's not the same, please click the link on step **13** to re-authenticate phone number.

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## Update Bank Info

**1**



Press "Manage My Account"

**2**



Press "Update Bank Info"

**3**



Check and confirm the eligibility, read and tick the Terms & Conditions

**4**



Provide Hong Kong mobile number for receiving verification code

**5**



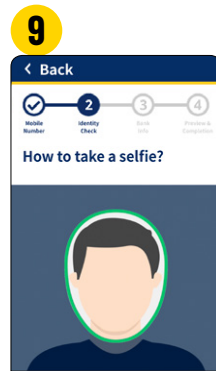Input the one-time verification code receiving from SMS

**6**



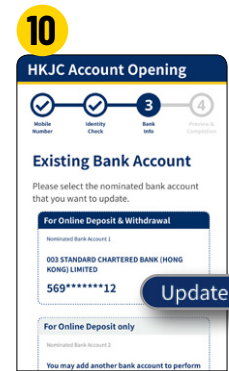Choose the HKID card type (2003 or 2018)

**7**

**< Back**

How to Scan HKID Card?

**Understand**

After reading the animated instructions, hold the edge of the HKID card for scanning*

**8**

HKJC Account Opening

Please ensure all the input details are correct, you are not allowed to change the info after this step.

HKID Number
A123456(7)    Date of Birth 1987-01-01

Gender
Male    Salutation Mr

English Surname
CHAN

English Given Name
Tai Man

Chinese Surname
陳    Chinese Given Name 大文

**Confirm**

Press "Confirm" after checking the auto-filled HKID card information is correct.

**9**

**< Back**

How to take a selfie?

After reading the animated instructions, place the phone vertically to take a selfie for facial recognition

**10**

HKJC Account Opening

**Existing Bank Account**

Please select the nominated bank account that you want to update.

**For Online Deposit & Withdrawal**

Nominated Bank Account 1

003 STANDARD CHARTERED BANK (HONG KONG) LIMITED

569******12    Update

**For Online Deposit only**

Nominated Bank Account 2

You may add another bank account to perform

Select to add or update the Nominated Bank Account 1 or the Nominated Bank Account 2^

**11**

**< Back**

**Nominated Bank Account 1**

Link your bank account to enjoy HKJC FPS Instant Funds Transfer.

Input fields marked with * are mandatory.

Bank Name*
024-HANG SENG BANK LTD

Bank Code    Bank Account Number*
024 - 08812345633

**Remarks:** Mobile Number registered with this bank account needs to be the same as the one you provided in Step 1.
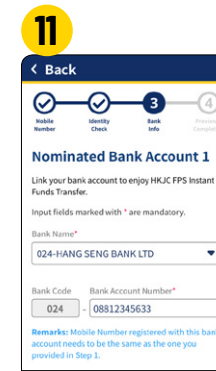
Select the bank name and input the bank account number to link up with your betting account^

## *Tips for Shooting

✓ Please ensure the shooting environment is well-lit, and avoid shooting directly under the light to avoid reflections.

✓ The flashlight will turn on when taking the 2$^{nd}$ HKID image.  Please move the spotlight to the grey area until it turns greens.

## ^Tips for Registration

Nominated Bank Account 1 is for instant deposit and withdrawal.
Nominated Bank Account 2 is for instant deposit.

Please make sure the mobile phone number registered with your selected bank must be the same as the one registered with the HKJC. If it's not the same, please click the link on step **11** to re-authenticate phone number.

**Check Application Status**

**12**

**HKJC Account Opening**

✓———✓———✓———④
Mobile   Identity   Bank   Preview &
Number   Check   Info   Completion

**Preview Application Info**
Please review and confirm your application information.

**Primary Contact Number** ✎
Mobile Number:    +852-0876 4530

**Identity Card Info**
English Name:    Chan Tai Man
Date of Birth:    1960-01-03
HKID Number:    A123456(7)
Gender:    Male

**Nominated Bank Account 1** ✎
Bank Name:

**13**

**Signature of Applicant** ✕

*Tai Man*

I hereby declare the signature above to be authentic and can be used to authenticate my true identity within The Hong Kong Jockey Club.

Clear     Confirm

**Submit**

**14**

The Hong Kong Jockey Club

**Your application has been submitted!**

Your application details will be verified by the Club and your bank. A notification will be sent to you via SMS and email once your application has been approved.

If you haven't received any result notice after 5 days, please call 1818 for enquiry.

**Application No.:20236E2QH701N**

**1**

The Hong Kong Jockey Club

**Simple 6-step registration**
**Open your account anytime**

-24/7-

**Create Account**

**Manage My Account**

**Check My Application Status**

**2**

‹ Back

**Application Status Enquiry**
Input fields marked with * are mandatory.

Application Number*

**20236E2QH701**

HKID Number (First 4 Characters)*

A123

**Check**

Preview and check the application information to be submitted.

Sign in the blank area and press "Confirm"

After submitting the application, please record your Application Number. The application result can be received soon, subject to your submitted information and the processing time of your selected bank

Preview and check the application information to be submitted.

Input the Application Number and the first 4 characters of your HKID Number, then press "Check"

# Preparation Before Downloading Mobile App

***Before using HKJC mobile apps, you must register for Online Betting Service first***

**Register Online Betting Service**

***Please prepare your***
***(1) Betting Account Number and,***
***(2) HKID Number or Passport Number***

**1**
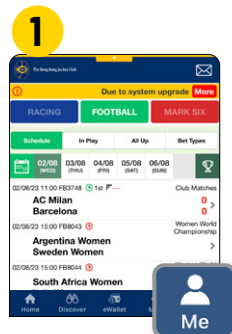
Open HKJC "Classic 3-in-1", then press "Me"

**2**
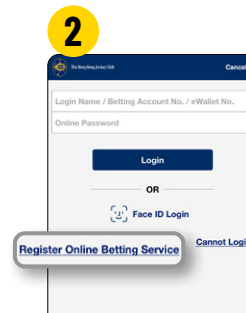
Press "Register Online Betting Service"

**3**
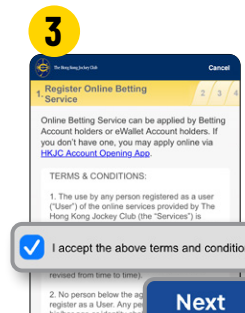
Read and tick the "Terms and Conditions", then press "Next"

**4**
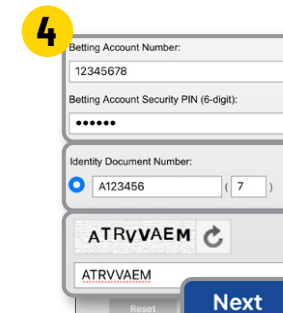
Input Betting Account Number, Betting Account Security PIN (6-digit), Identity Document Number and Captcha, then press "Next"

**5**
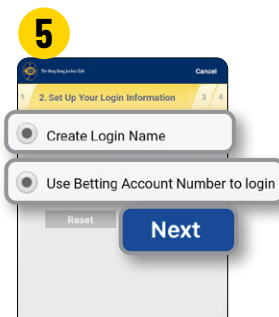
Select "Create Login Name" or "Use Betting Account Number to login", then press "Next"

**6**
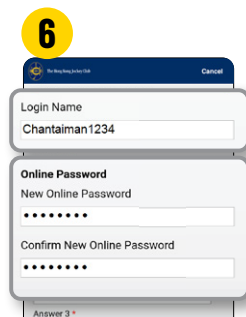
Set up Login Name and Online Password

**7**
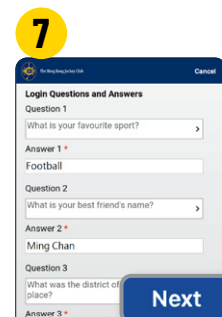
Select three Login Questions and set up Login Answers, press "Next"

**8**
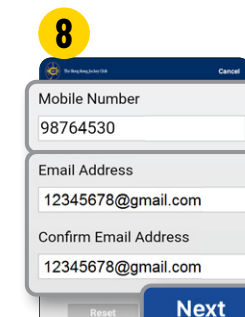
Input mobile number and email address, then press "Next"

**9**
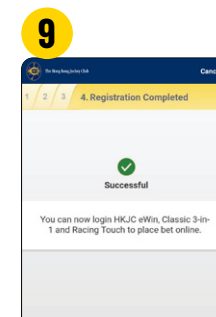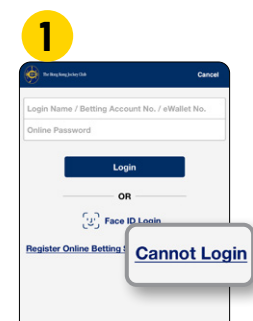
Registration has been completed successfully
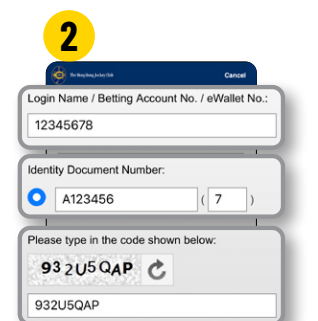
# Reset Online Password

**Please follow the steps below to reset if you have forgotten your Online Password**

*Reset Online Password through "Login Answers"*

**1**



Open the "Account" page, then press "Cannot Login"

**2**



Input Login Name / Betting Account No. / eWallet No., Identity Document Number and Captcha, then press "Next"

**3**
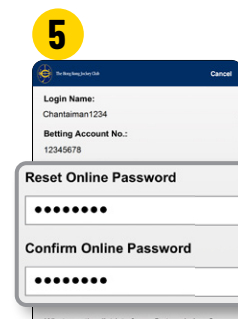


Select "Login Answers" and input the pre-set Login Answer, then press "Next"

**4**
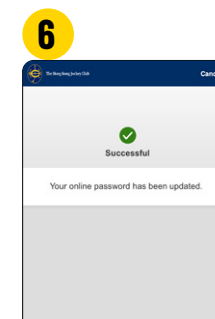


Input verification code receiving from SMS

**5**



Input a new Online Password and press "Submit"

**6**
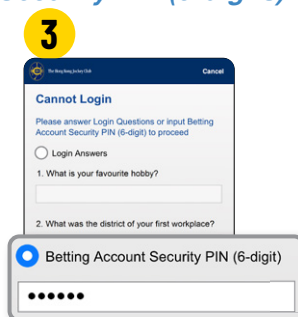


Reset Online Password successfully

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**Method 2**
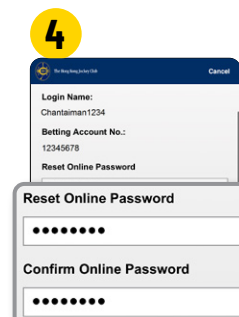
*Reset Online Password through "Betting Account Security PIN (6-digits)"*

**3**
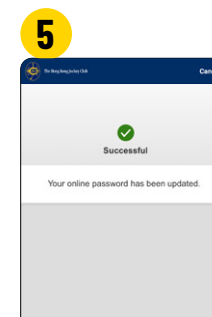


Select "Betting Account Security PIN (6-digit)" and input the passcode, then press "Next"

**4**



Input a new Online Password and press "Submit"

**5**



Reset Online Password successfully

# Biometric Authentication Login

*By using fingerprint authentication or facial recognition, you can login and access HKJC apps in mere seconds*

## Fingerprint Login

*Before setting up fingerprint login, please enable fingerprint login function on your mobile phone first\**

**1**
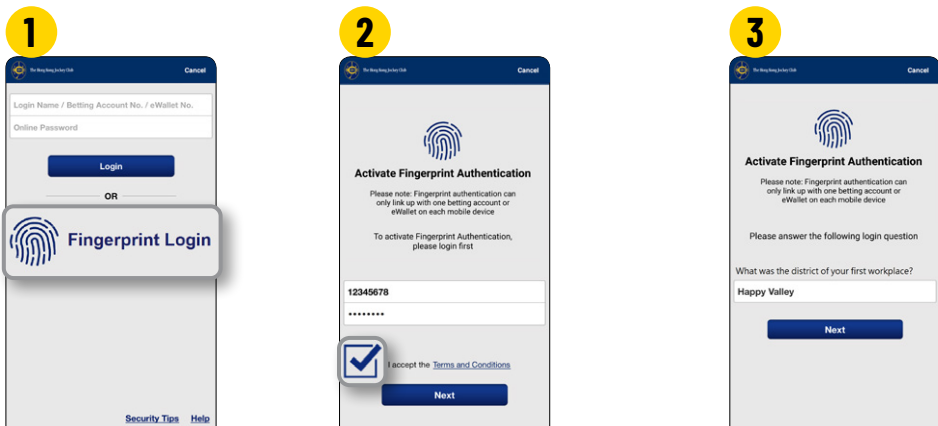


Open the "Account" Page, then press "Fingerprint Login"

**2**



Input Betting Account Number and Online Password, check to accept T&C, then press "Next"

**3**



Input pre-set Login Answer, then press "Next"

**4**



Input verification code receiving from SMS

**5**
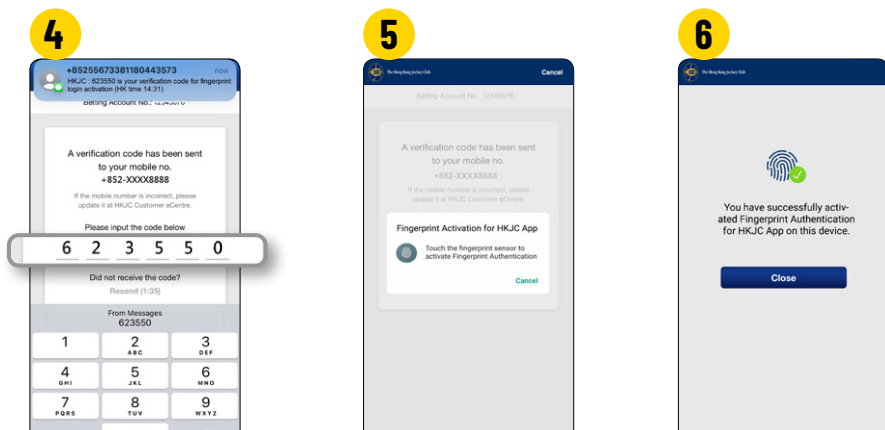


Touch the fingerprint sensor for activation

**6**



Fingerprint Login is successfully set up

*This function is only available on iOS 12.0 or above and Android OS 7.0 or above

## Facial Recognition Login

*Before setting up facial recognition login, please enable facial recognition login function on your mobile phone first\**

**1**
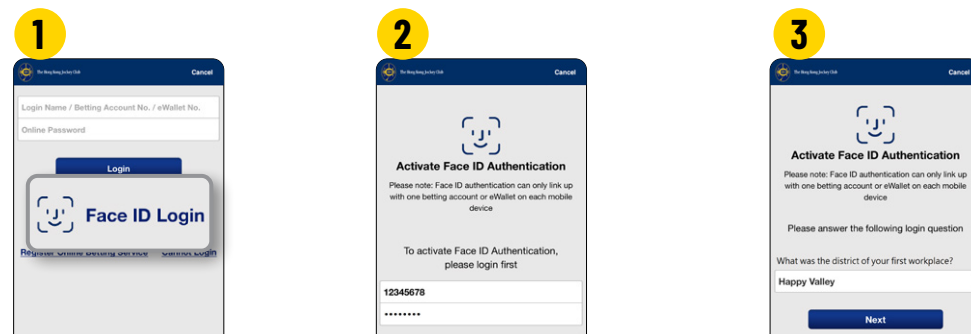


Open the "Account" page, then press "Face ID Login"

**2**



Input Betting Account Number and Online Password, check to accept T&C, then press "Next"

**3**



Input pre-set Login Answer, then press "Next"

**4**



Input verification code receiving from SMS

**5**
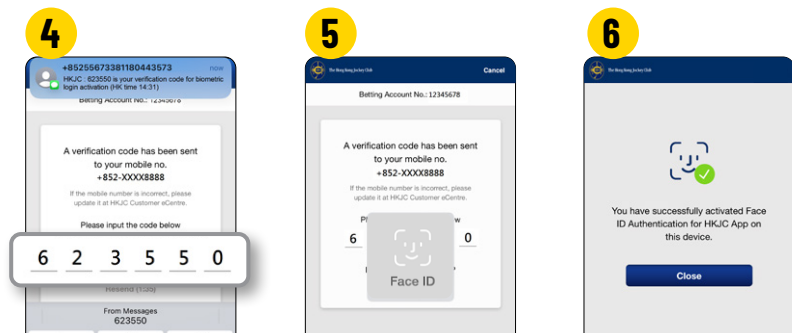


Look straight at the front camera for activation

**6**



Face ID Login is successfully set up

*This function is only available on iOS 12.0 or above and Android OS 7.0 or above

For Betting

# HKJC "Classic 3-in-1"

Mobile App

———— User Guide ————

Provide instant betting information on
Racing, Football, and Mark Six.
Place Racing, Football and Mark Six bets after login.
Browse real-time odds, results and dividends.

Please refer to
the HKJC website
for further information



▶▶ **Open HKJC "Classic 3-in-1" Mobile App**

## Method 1: Betting Account Number and Online Password Login
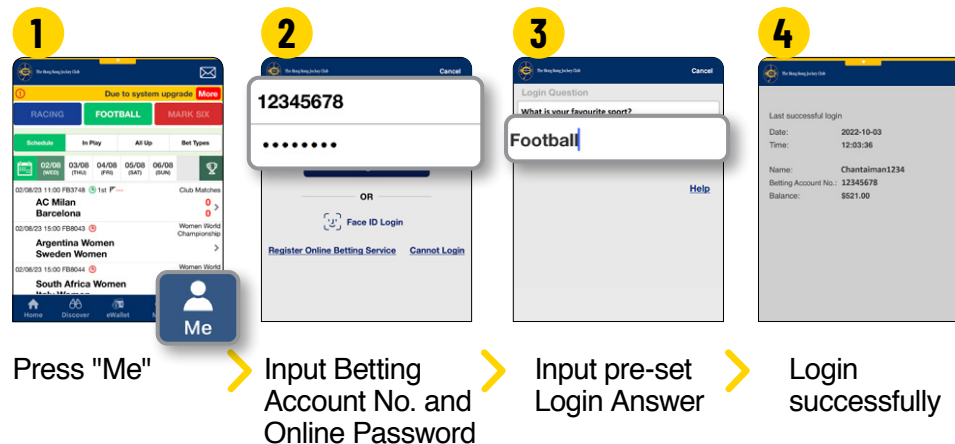
**1** Press "Me"

**2** Input Betting Account No. and Online Password

12345678
••••••••

**3** Input pre-set Login Answer

Football

**4** Login successfully

Last successful login
Date: 2022-10-03
Time: 12:03:36
Name: Chantaiman1234
Betting Account No.: 12345678
Balance: $521.00

## Method 2: Biometric Authentication Login

**1** Press "Me"

**2** Touch the fingerprint sensor on the phone or look straight at the front camera to log in

**3** Login successfully

Last successful login
Date: 2022-10-03
Time: 12:03:36
Name: Chantaiman1234
Betting Account No.: 12345678
Balance: $521.00
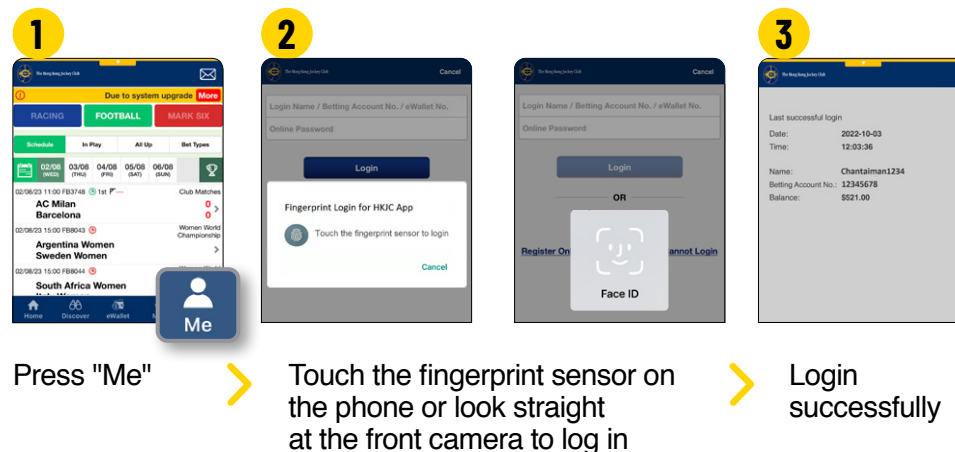
Set up Biometric Authentication Login, please refer to p. 20-21

# Racing

## Bet
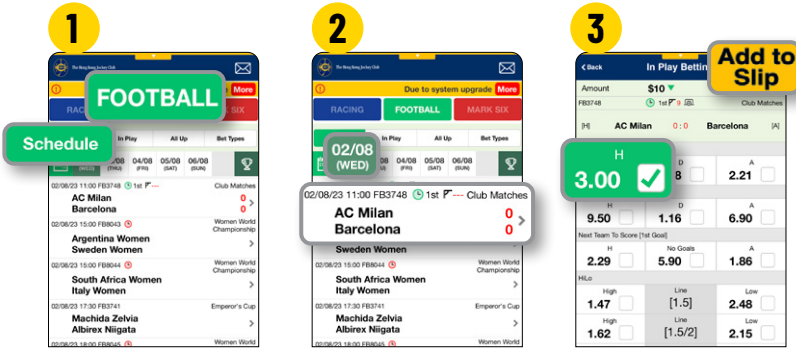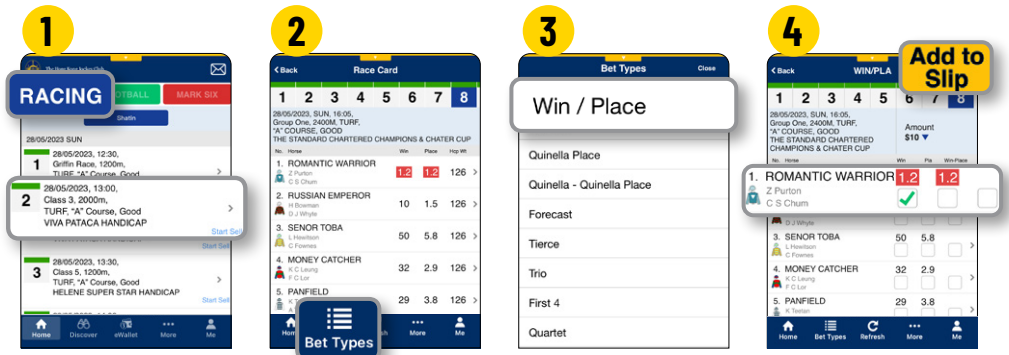


**1** Select "Racing", then select a race

**2** Press "Bet Types"

**3** Select bet type

**4** Select horse and press "Add to Slip"

**5** Input bet amount and press "Send"

**6** Preview and check the bet details, then press "Confirm"

**7** The status turned green, indicating the bet is accepted

For more Betting demonstration

# Football

## Bet

**1** Select "Football", then select "Schedule"

**2** Select a date and a match

**3** Select bet type and press "Add to Slip"
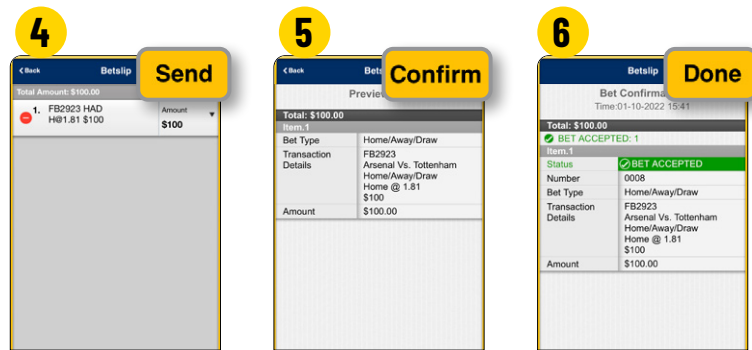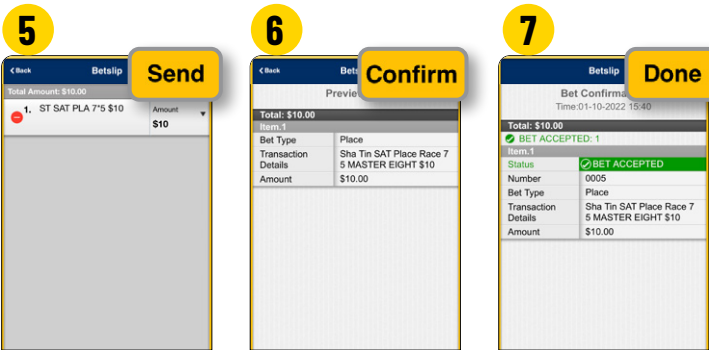
**4** Input bet amount and press "Send"

**5** Preview and check the bet details, then press "Confirm"

**6** The status turned green, indicating the bet is accepted

# Mark Six

## Bet

**1**
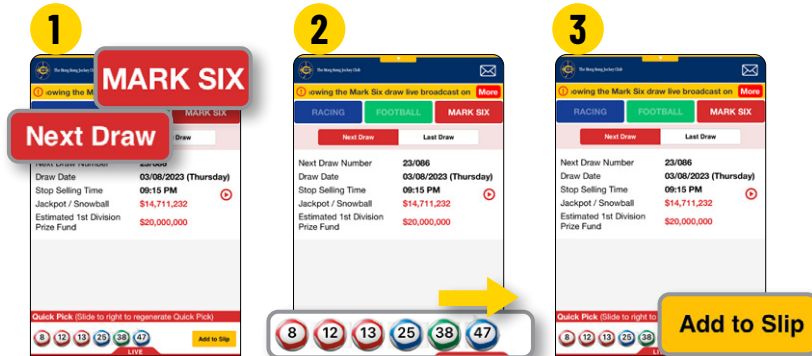


Select
"Mark Six" and
press "Next Draw"

**2**



Slide to right to
generate "Quick
Pick"

**3**



After "Quick Pick"
is generated,
press "Add to Slip"
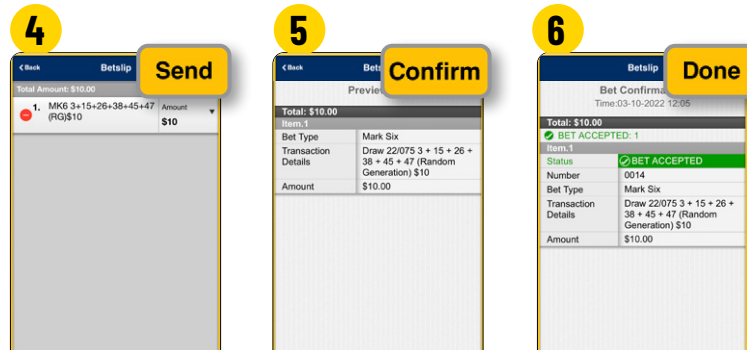
**4**



Press "Send"

**5**



Preview and
check the bet
details, then
press "Confirm"

**6**



The status turned
green, indicating
the bet is accepted

## Check Betting Records

**1**



Press "Me"
after login

**2**
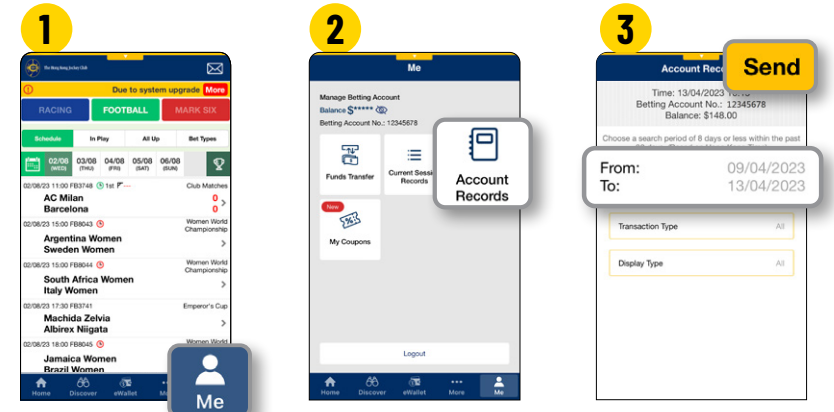


Press "Account
Records"

**3**



Select a period
and press "Send"

**4**
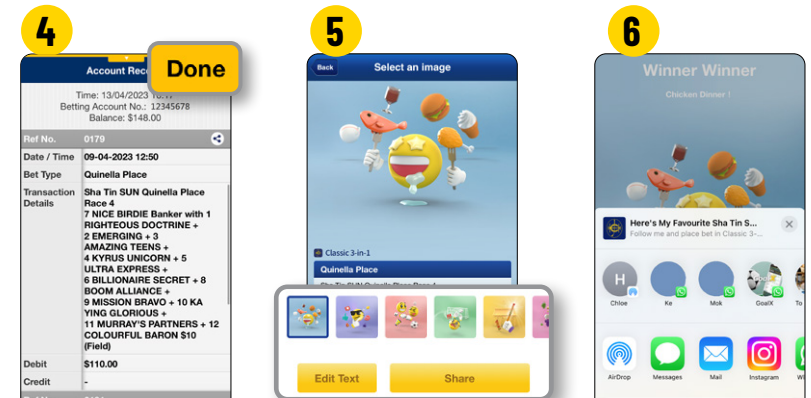


Display related
betting records.
Press ⌁ to share
your bet slip to
friends

**5**



You can customise
title and template.
Then, click "Share"

**6**



Share to friends
via social media

## Bet Sharing

**1**
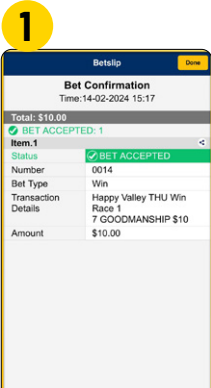
After the bet is accepted, Press to share your bet to friends

**2**

Share to friends via social media

**3**
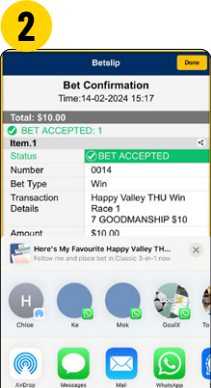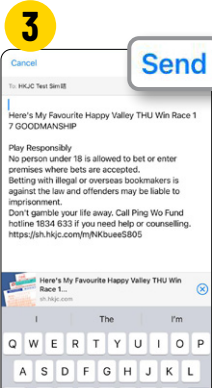
You can edit the text and then share your bet to friends

**4**
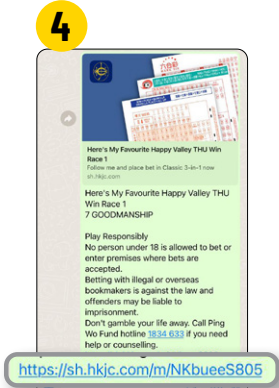
After friends open the URL, betline will be added to special betslip, and complete the bet quickly

# "Discover"

## Set Up Personalised Content

## My Top Picks

**1**

Tap "Discover"

**2**
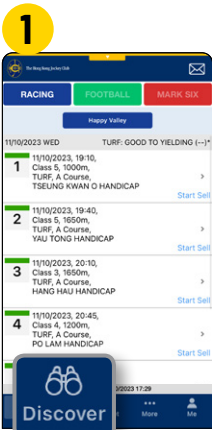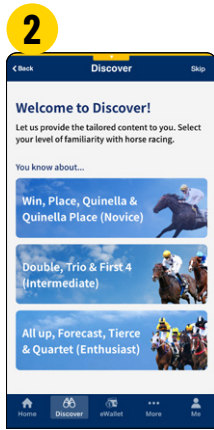
Select the level of familiarity with horse racing

**3**
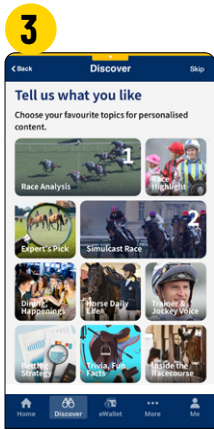
Select favourite topics

**1**
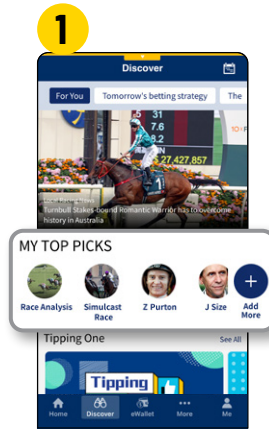
Tap selected subscription

**2**
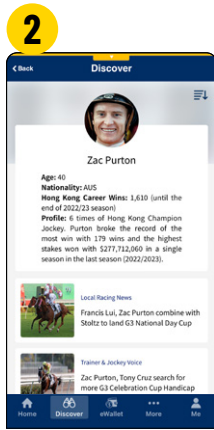
Selected subscription will be displayed in a list

**3**
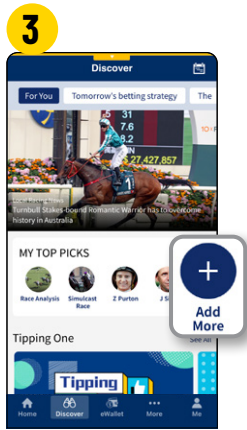
Tap "Add More" to change "MY TOP PICKS" at any time

**4**
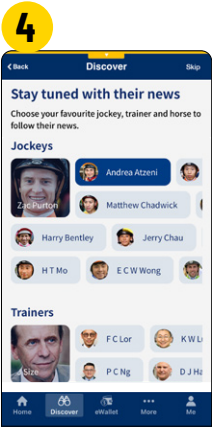
Select your favorite jockey, trainer and horse

**5**
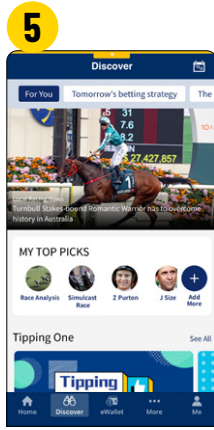
Select and browse content

## Exclusive "Tipping One"

### KOLs' Best Picks and Insights

**1**



Select and browse the details of "Tipping One"

**2**



Tap "Race Selection"

**3**



Select the KOL's Pick and analysis video

**4**



Tap on the thumbnail to play the KOL analysis video

**5**
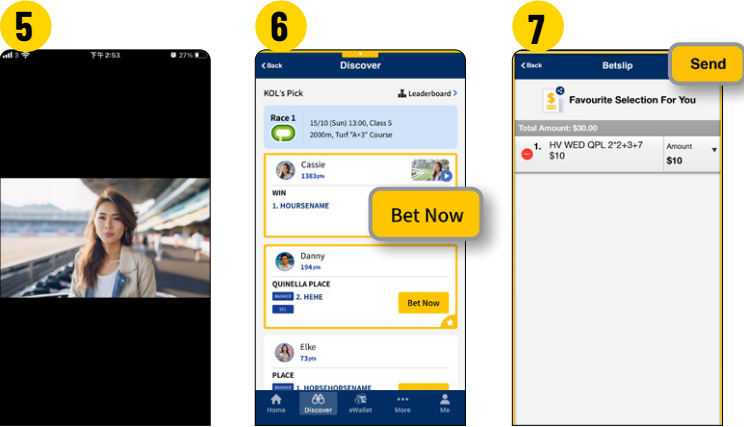


Watch the explanation of KOL's Pick and analysis of the race

**6**



Tap "Bet Now" to add the bet basket

**7**



Tap "Send" to confirm the bet

### KOL Profile Page

**1**
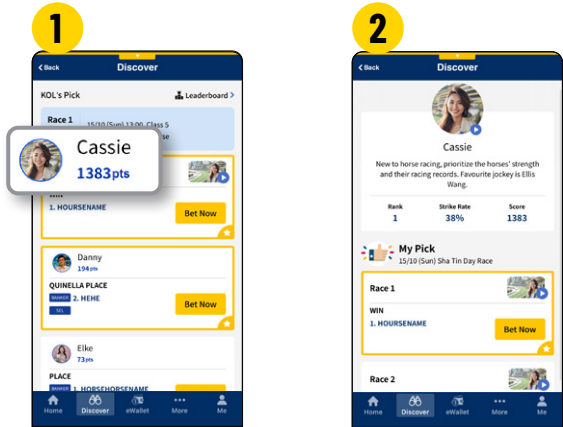


Tap KOL's profile image

**2**



Browse KOL's Pick

**3**
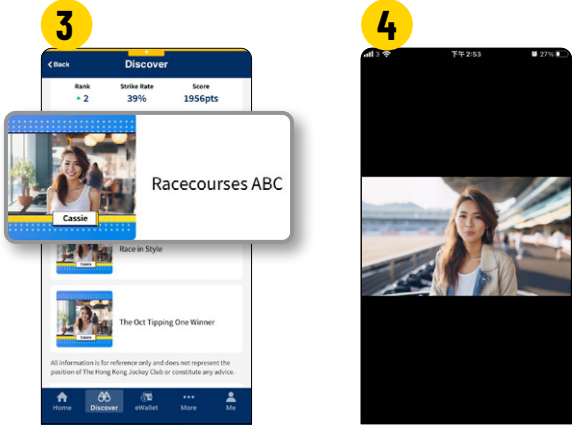


Scroll down and tap leisure video

**4**



Watch KOL's leisure video

## View My Coupons

**1**



Tap "Me" after login

**2**



Tap "My Coupons"

**3**
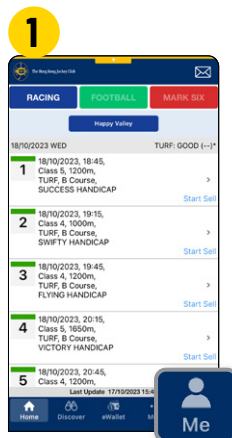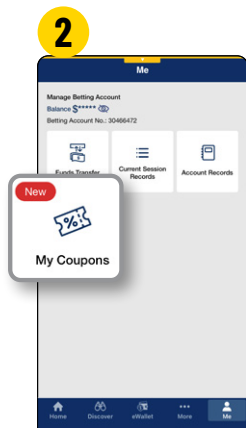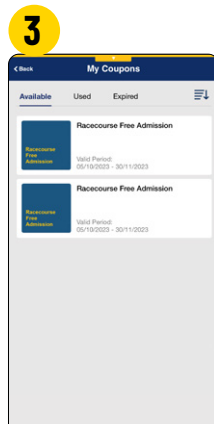


Select a coupon to view more details

**4**
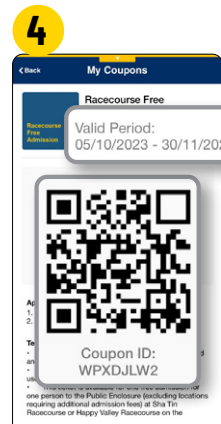


Note the valid period and scan the QR Code at the designated venue to use the coupon

## Live Streaming for local and Simulcast Races

**1**
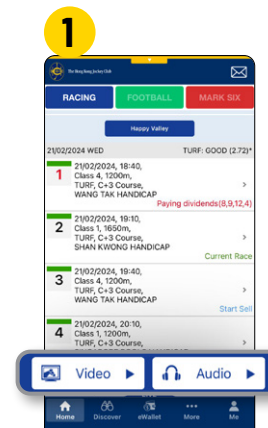


Open the app and tap "Video" or "Audio"

**2**
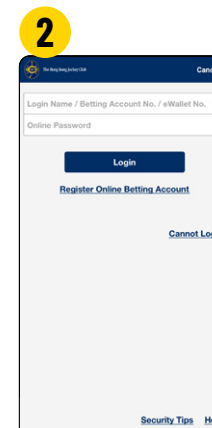


Watch the live racing after login

**3**
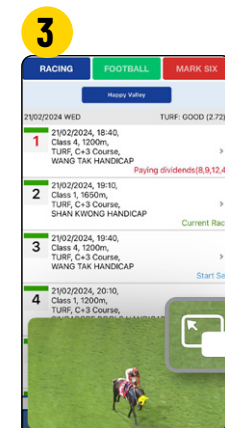


Live racing is being streamed in Picture-In-Picture Mode.
Click on 🖼 to switch to full-screen mode

# HKJC**TV**

## Mobile App

—— User Guide ——

A one-stop platform for Live Streaming, Replays and Infotainment with Racing, Football and Mark Six Channels. Keeping you up-to-date with the latest race meetings and matches anytime, anywhere.

Please refer to the HKJC website for further information

▶▶ *Open "HKJC TV" Mobile App*

*Keep abreast of a host of News, Racing Programmes, latest Barrier Trials, Trackwork videos and Raceday Statistics without logging in*

*Racing*

**Racing News**

*Stay tuned for the latest racing news with daily update and interviews from the track*



**1**
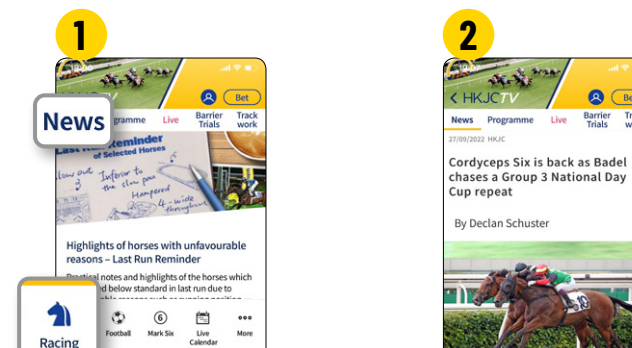
Select "Racing" channel, then press "News"

> Tap to view the full article

**2**

**Racing Programmes**

*From race previews to reviews, we put you on the winning track with high-calibre analysis*



**1**
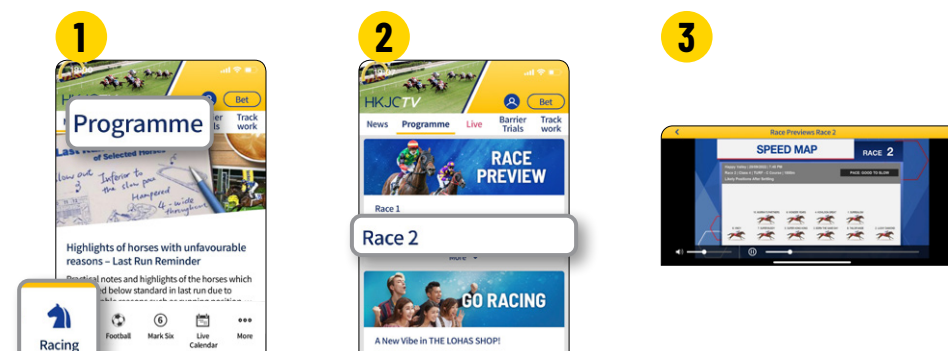
Select "Racing" channel, then press "Programmes"

> Select a programme and its episode

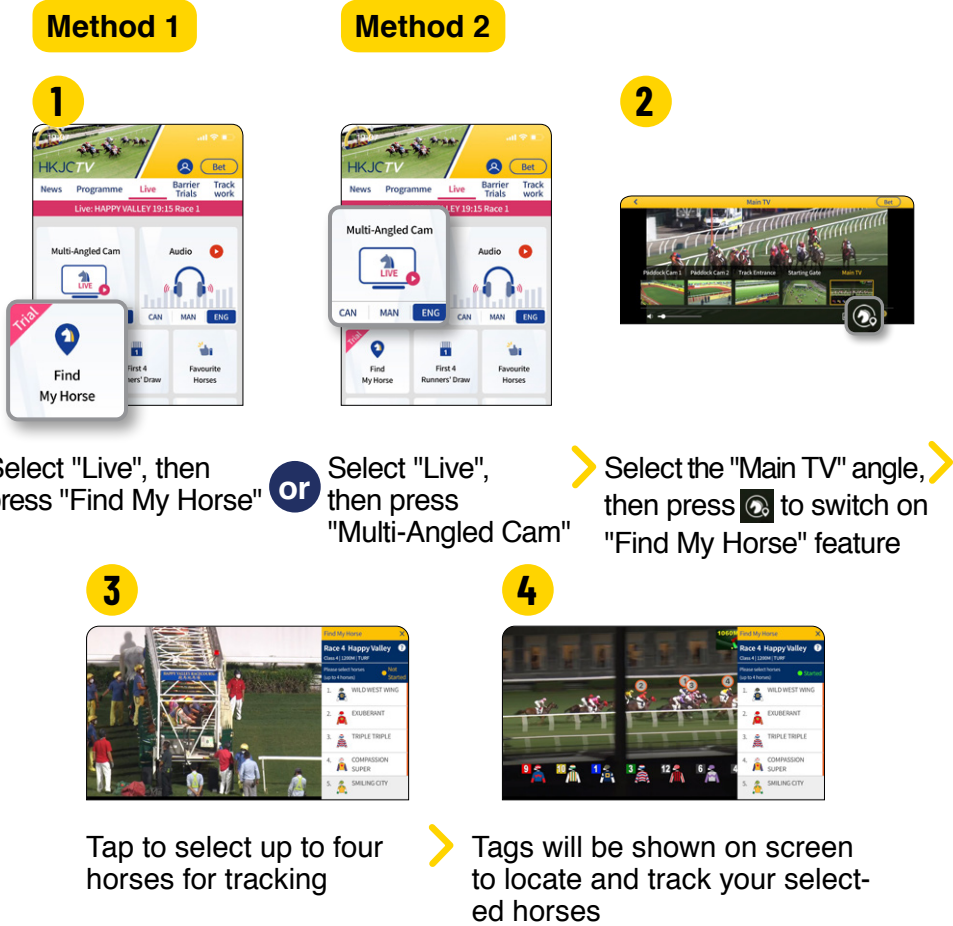**2**

> Play the programme

**3**

## Raceday Live Streaming "Multi-Angled Cam"

*Live Multi-Angled Cam provides different exclusive angles. Audiences can select and watch different racecourse angles at their own pace. Live streaming speed could be faster than TV channel\**



**1**

Press "Live"

**2**

Select your preferred language and press "Multi-Angled Cam" ▶ to play

**3**

Select different angles according to your preference
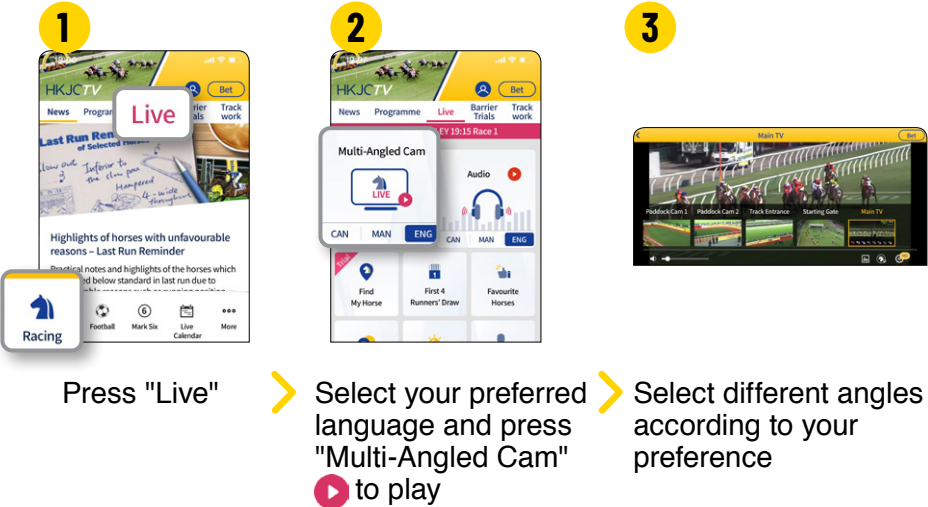
## Find My Horse

*Track the position of your chosen horses throughout the livestream in local race meeting powered by AI technology*

**Method 1**          **Method 2**

**1**                                   **2**



Select "Live", then press "Find My Horse" *or* Select "Live", then press "Multi-Angled Cam"

Select the "Main TV" angle, then press 🔄 to switch on "Find My Horse" feature

**3**

Tap to select up to four horses for tracking

**4**

Tags will be shown on screen to locate and track your selected horses

*Depends on network band, districts and location

## Raceday Statistics

*Stay tuned with real-time statistics to unveil racing insights*

**1**
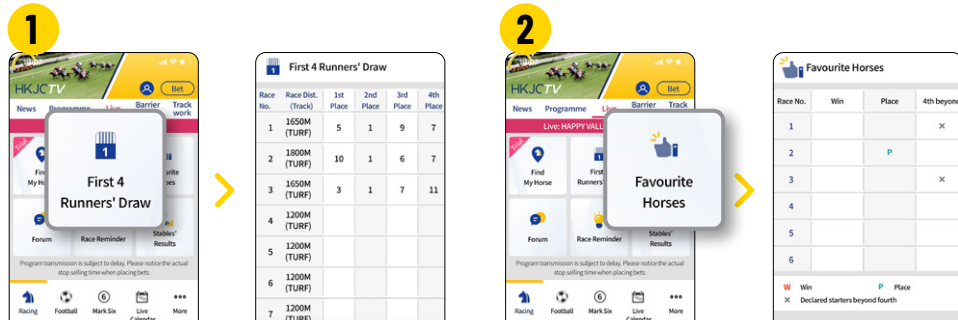


Select "Live", then press "First 4 Runners' Draw"

**2**



Select "Live", then press "Favourite Horses"

**3**
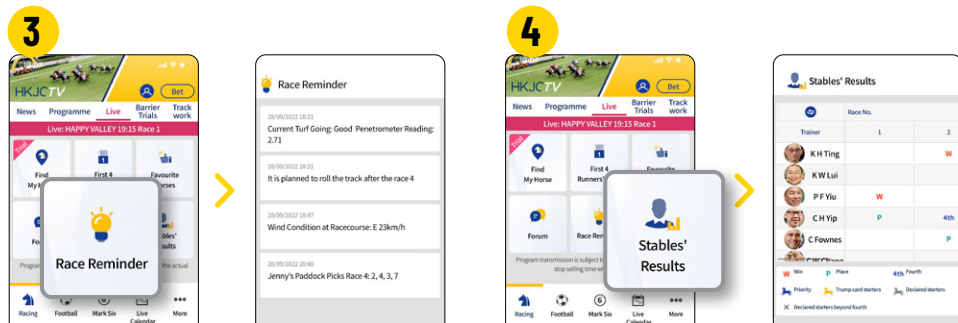


Select "Live", then press "Race Reminder"

**4**



Select "Live", then press "Stables' Results"

## Barrier Trials

*Get prepared for the next race meeting with the detailed Barrier Trials results to refine your strategy*

**1**
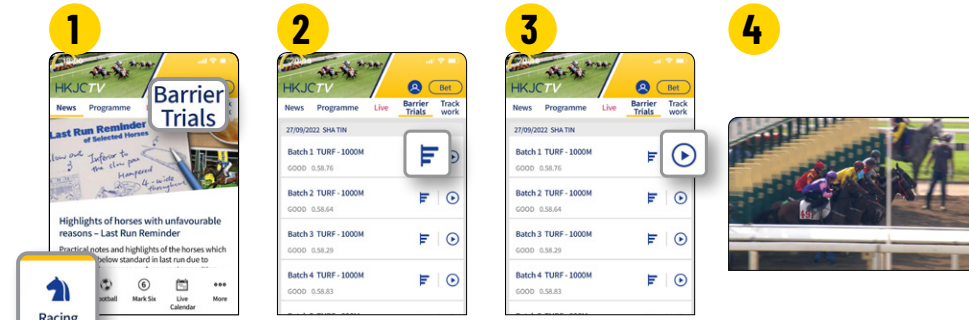


Press "Barrier Trials"

**2**



Press ☰ to see detailed Barrier Trials results

**3**



Press ⏵ to play Barrier Trials video

**4**



Play Barrier Trials video

## Trackwork

*Exclusive daily Trackwork videos listing by trainer of the last seven days to provide first-hand information on each horse's form and training status at fingertips*

**1**



Press "Trackwork"

**2**



Select a date, then press trainer to play Trackwork video

**3**



Play Trackwork video

## Live Matches

*Football*

**Selections of live football matches throughout the season**

**1**


**2**


**3**
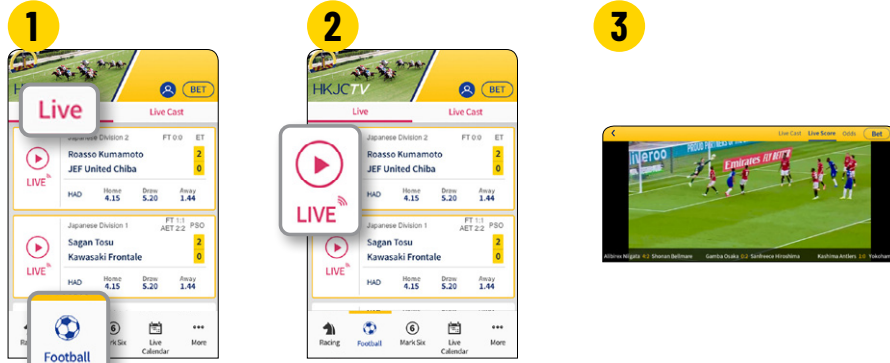

Select "Football" channel, then press "Live"

Select a football match and press ▶

Play live match

## Live Cast

**Stay informed with live statistics, line-ups, goal alerts, live pitch and live commentaries for selected matches**

**1**


**2**


Select "Live Cast"

Open "Live Cast"

## Live Draw

*Mark Six*

**Catch the Mark Six draws live wherever you are**

**1**


**2**


**3**


Select "Mark Six" Channel, then press "Live"

Press ▶

Play live draw

## Draw Result

**Check the latest results easily in one click**

**1**


**2**
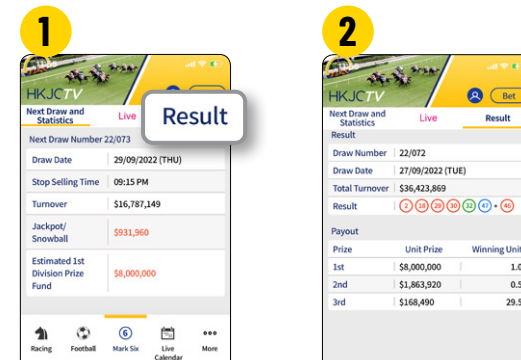

Select "Result"

Check the latest draw result

*Customers must be logged in to watch live streaming. After pressing the "Play" button, you will be redirected to the login page automatically. You may log in through the following methods:*

## Method 1: Betting Account Number and Online Password Login

**1**



**2**



Input Betting Account No. and Online Password

Login successfully, watch live streaming

## Method 2: Biometric Authentication Login
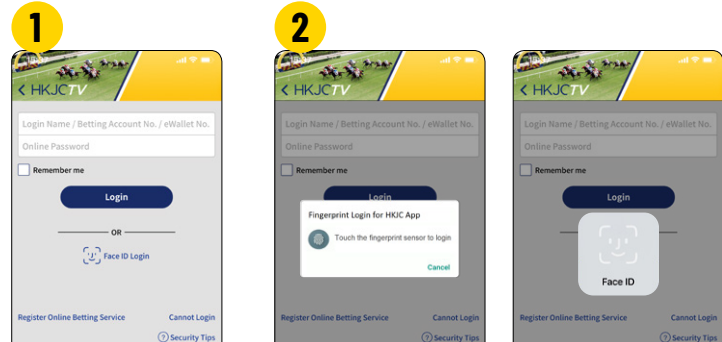
**1**



**2**



Open login page

Touch the fingerprint sensor on the phone or look straight at the front camera to log in

**3**
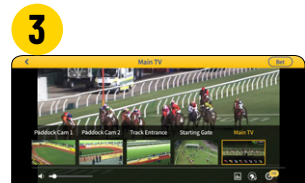


Login successfully, watch live streaming

Set up Biometric Authentication Login, please refer to p.20-21

For Betting

# RACING*touch*

Mobile App

—— User Guide ——

An integrated mobile app brings together comprehensive racing information, horse selection, live streaming and instant betting.
It helps to form a betting strategy easily.

Please refer to the HKJC website for further information

▶▶ **Open "Racing Touch" mobile app**

## Method 1: Betting Account Number and Online Password Login

**1** 

**2** 

**3** 
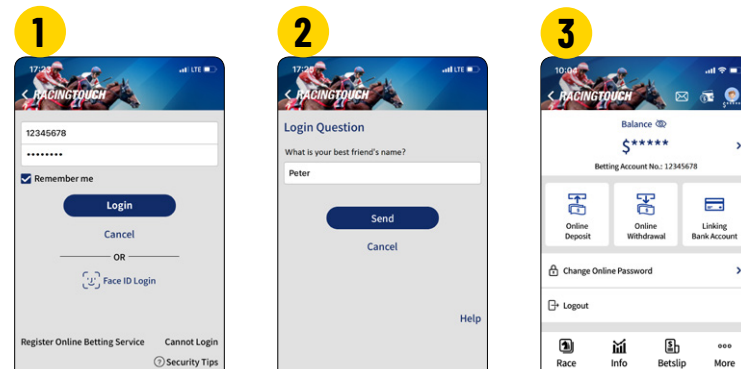
Input Betting Account No. and Online Password ❯ Input pre-set Login Answer ❯ Login successfully
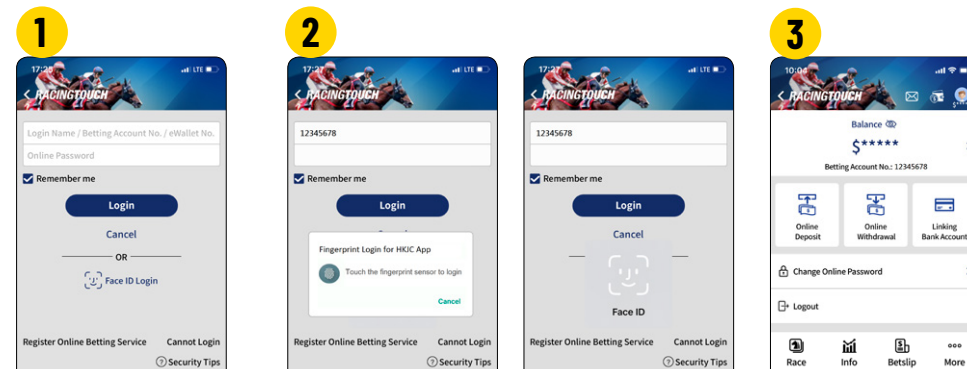
## Method 2: Biometric Authentication Login

**1** 

**2**  

**3** 

Open Login page ❯ Touch the fingerprint sensor on the phone or look straight at the front camera to log in ❯ Login successfully
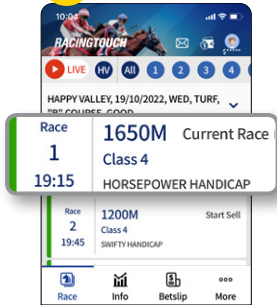
Set up Biometric Authentication Login, please refer to p.20-21

## Live Racing

*Watch free live streaming on both local and simulcast races at which the live streaming speed could be faster than TV channel\**

**1**
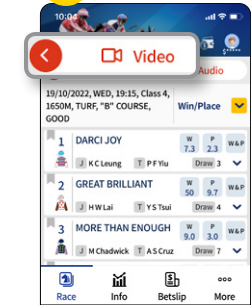


Press the Current Race after login

**2**
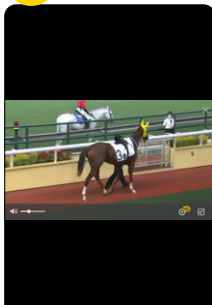


Press "Live"

**3**
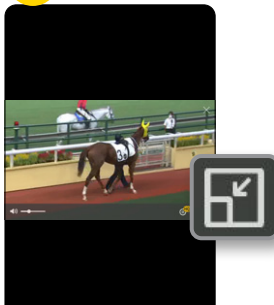


Select "Video" to play live streaming

**4**
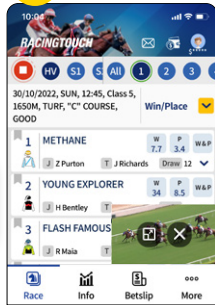


Playing live streaming

**5**



Press [ ] to use "Picture-in-Picture" function

**6**



Watch live streaming and browse racing information simultaneously

*Depends on network band, districts and location

## Real-time Odds and Betting

*Up to date odds for all bet-types, plus instant betting*

**1**



Select a race

**2**



Press ⌄

**3**



Select bet type

**4**
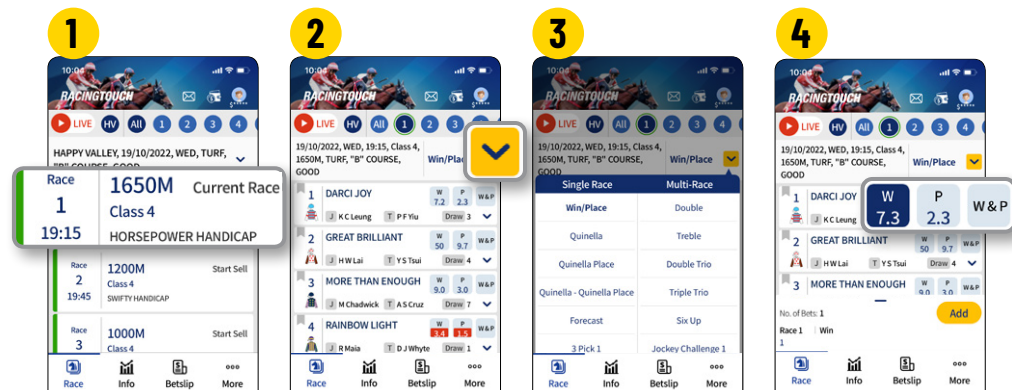


Press "W/P" to add horse into betline and press "Add"

**5**
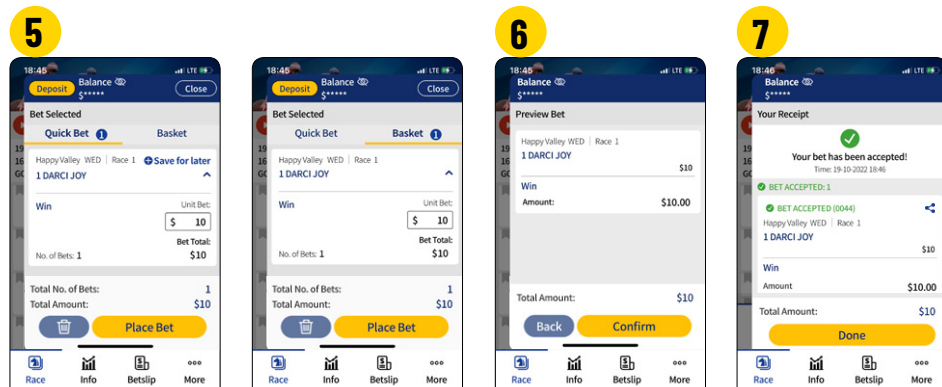


Input bet amount and press "Place Bet"

**or**

In the "Quick Bet" area, press "Save for later" to save in the "Basket" for placing bet later

**6**



Preview and check the bet details, then press "Confirm"

**7**



The status turned green, Indicating the bet is accepted. Press 🔗 to share your bet slip to friends

## Past Results and Dividends

*Check the detailed results and dividends anytime*

**1**



Press "Info"

**2**



Select "Pass Results"

**3**
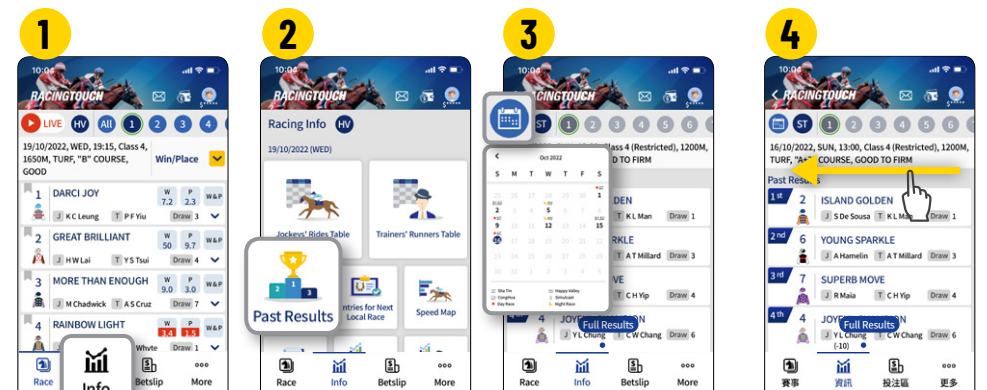


Select a date and race

**4**



Check the first 4 runner up of the race, swipe left to check dividends

**5**



Check dividends of all bet types

**6**
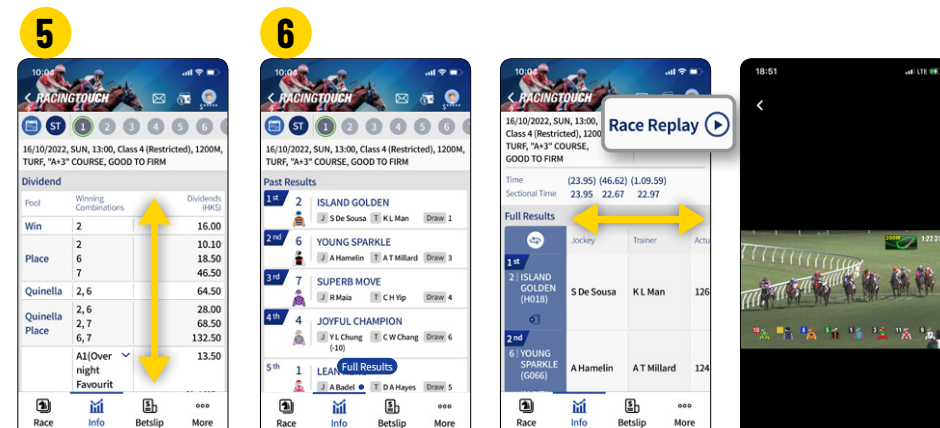


Press "Full Results" to check detailed race results or press "Race Replay" to watch race replay

## Results and Dividends
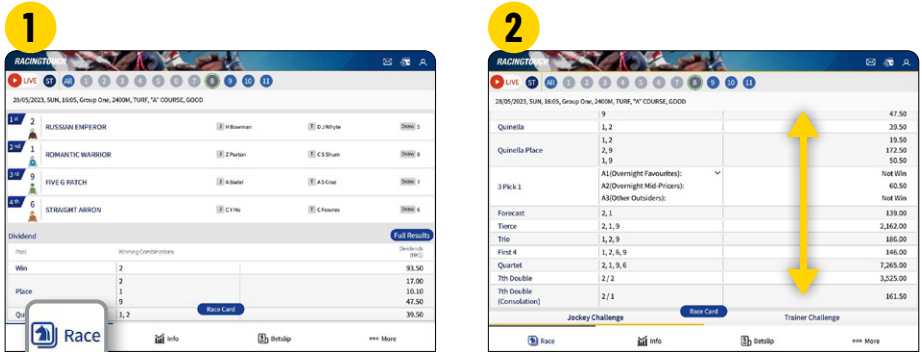
*Check the detailed results and dividends anytime*

**Mobile**

**iPad Tablet**

**1**
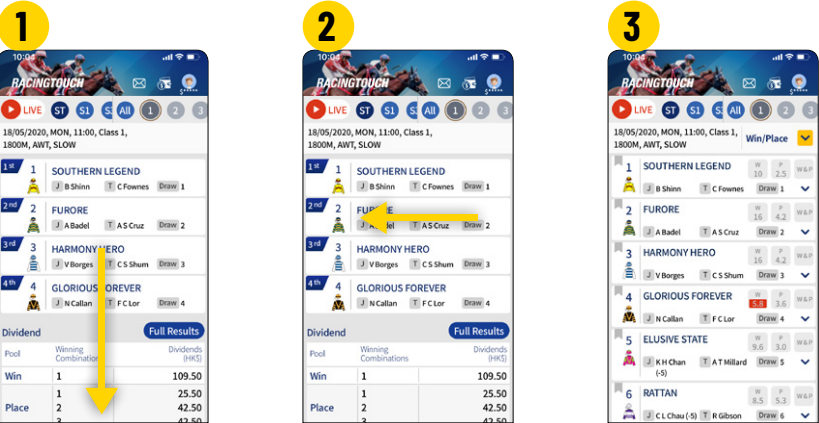


Check the result and dividends of all bet type

**2**



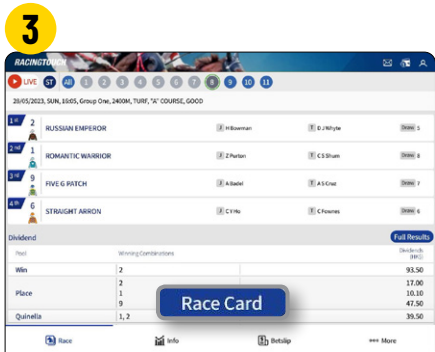Swipe left to view race card

**3**


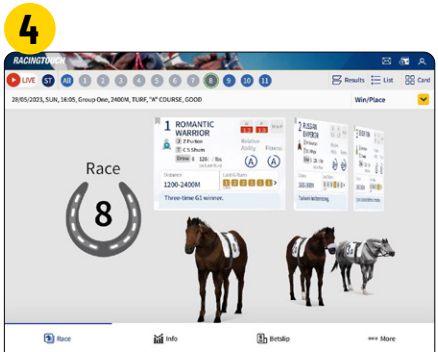
Return to race card

**1**



Press "Race" and select a race
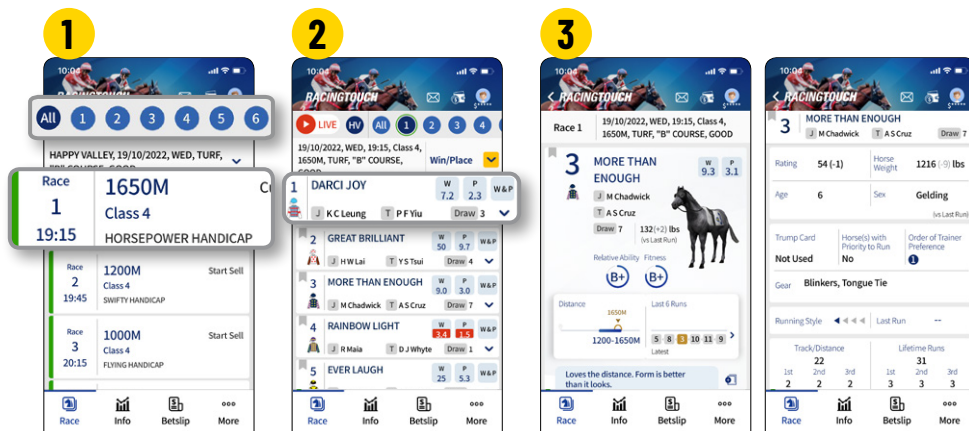
**2**



Check dividends of all bet types

**3**



Press "Race Card"

**4**



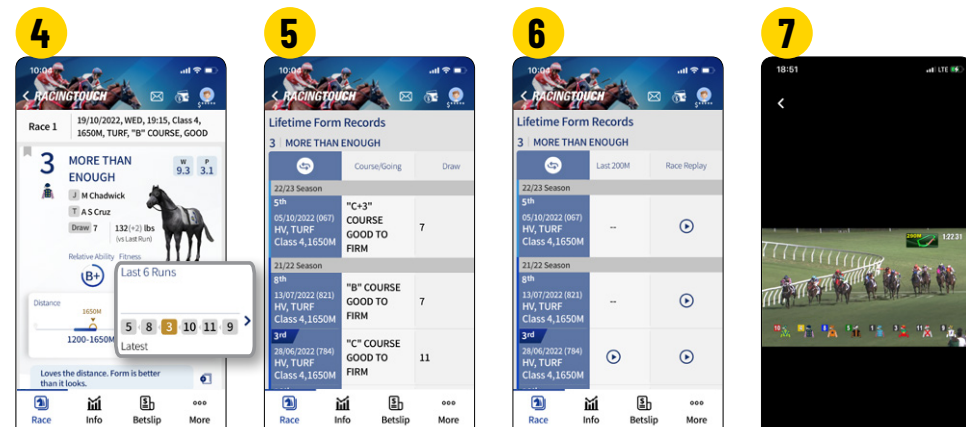Return to Race card view

# Local Race

**Horses and Racing Statistics**

*Detailed display of various horse statistics (Past Race Results, Running Style, Relative Ability & Condition) at a glance*

**Trackwork Calendar and Videos**

*Daily training details on calendar view. One click away from the exclusive custom-made trackwork and barrier trial videos which is more convenient than browsing in website.*

**1**
Tap "ALL" to view the race schedule and select a race

**2**
Select a horse

**3**
Browse the horse statistics

**4**
Press "Last 6 Runs"

**5**
Swipe left/right to browse lifetime form records and race details

**6**
Press ▶

**7**
Watch race replay
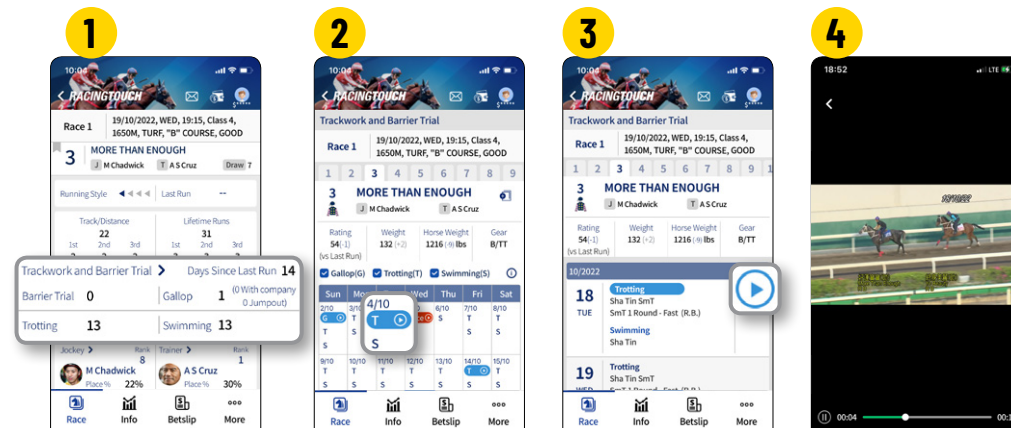
**1**
Select a horse and press "Trackwork and Barrier Trial"

**2**
Select a date from the calendar to view detailed records

**3**
Press ▶

**4**
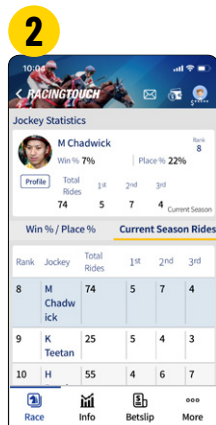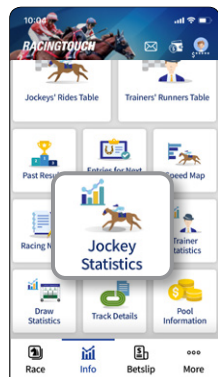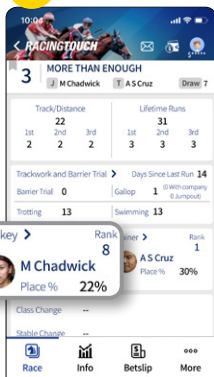Play trackwork or barrier trial videos

## Jockeys Statistics
*Local rankings and racing statistics of Jockeys*

**Method 1**          **Method 2**

**1**



**2**



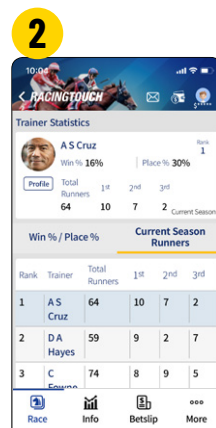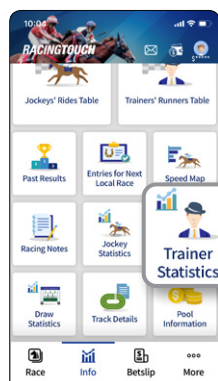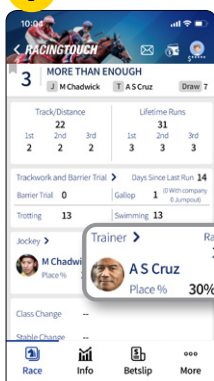Select a horse, then press "Jockey"    **or**    Select "Info", then press "Jockey Statistics"    Browse Jockeys' ranking, winning and placing percentage

## Trainers Statistics
*Local rankings and racing statistics of Trainers*

**Method 1**          **Method 2**

**1**



**2**
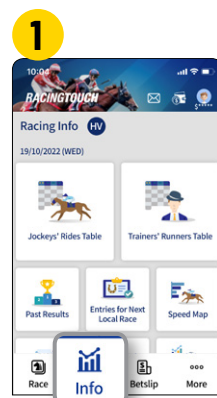


Select a horse, then press "Trainer"    **or**    Select "Info", then press "Trainer Statistics"    Browse Trainers' ranking, winning and placing percentage
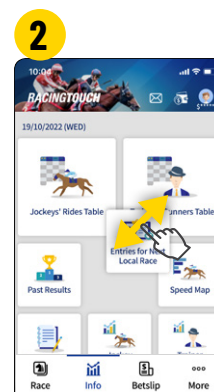
## Customisable Interface
*Interface of racing information can be customised to fit your personal preferences and usage habits*
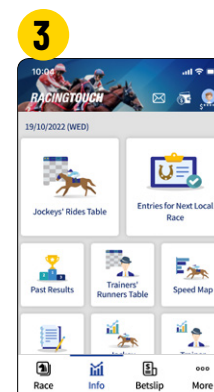
### "Racing Information" Shortcuts

**1**



**2**



**3**



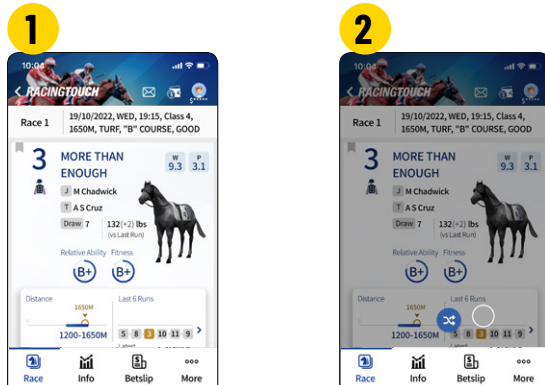Select "Info"    Touch and hold the shortcuts, drag to your designated position    Customised interface

## Customisable Interface

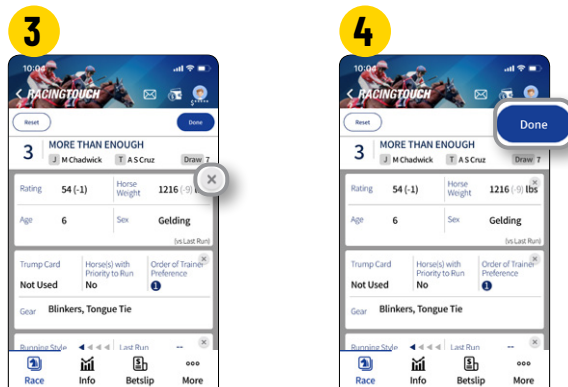*Interface of racing information can be customised to fit your personal preferences and usage habits*

## Horse Profile*

### Card View

**1**



Select a horse profile in a race

**2**



Touch and hold the screen until there's a pop up, then press the icon

**3**



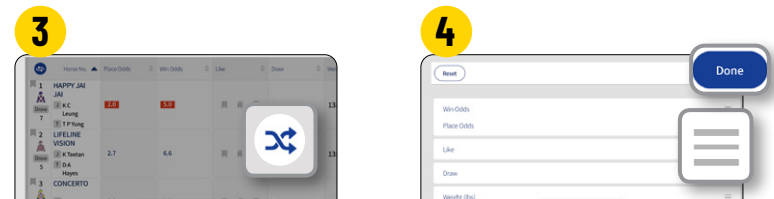Touch and hold the information bar, drag to your designated position or press ⓧ to remove it

**4**



Press "Done"

### List View

**1**



On the "Race" page, browsing race information on list view

**2**



Rotate the phone to landscape mode, then can browse detailed horse information

**3**



Touch and hold the screen until there's a ⤫ pop up, then press the icon

**4**



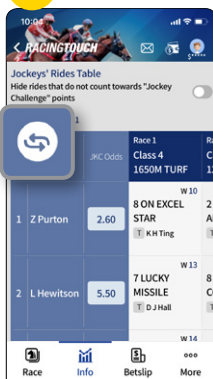Touch and hold ☰ , drag to your designated position, then press "Done"

*The function is only available on iPhone and Android mobile

## Jockeys' Rides Table

*A table listing Jockeys' Rides for the day*
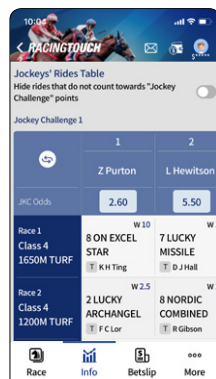
**1**



**2**



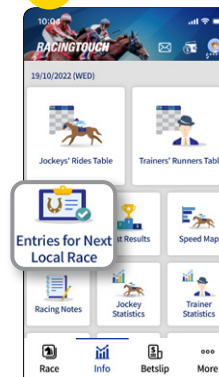Select "Info", then press "Jockeys' Rides Table"

Press 🔄 to transpose data from rows to columns or vice versa for browsing Jockeys' Rides for each race
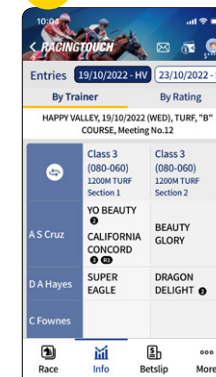
## Entries for Next Local Race

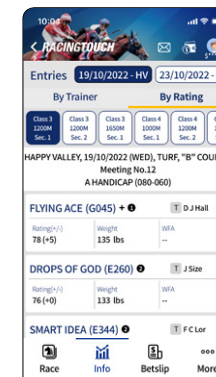*An overview of all the entries for next local race*

**1**



**2**



Select "Info", then press "Entries for Next Local Race"

Browse the entries sorting "By Trainer" or "By Rating"

## Trainers' Runners Table

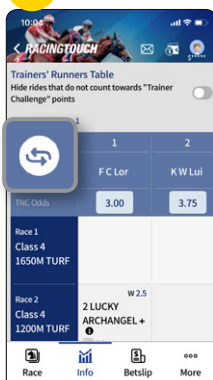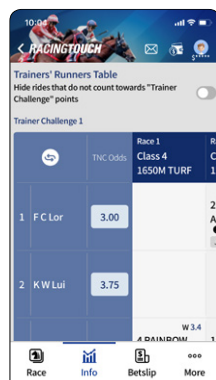*A table listing Trainers' Runners for the day*

**1**



**2**



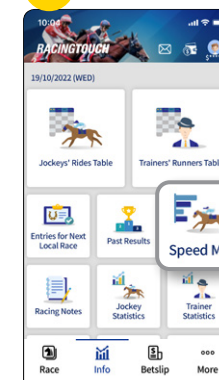Select "Info", then press "Trainers' Runners table"

Press 🔄 to transpose data from rows to columns or vice versa for browsing Trainners' Runners for each race
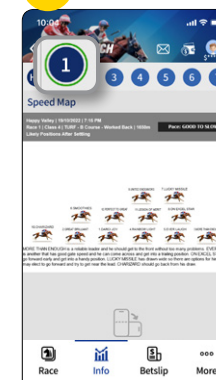
## Speed Map

*Forecast the running positions and speed of each horse for each race*

**1**



**2**



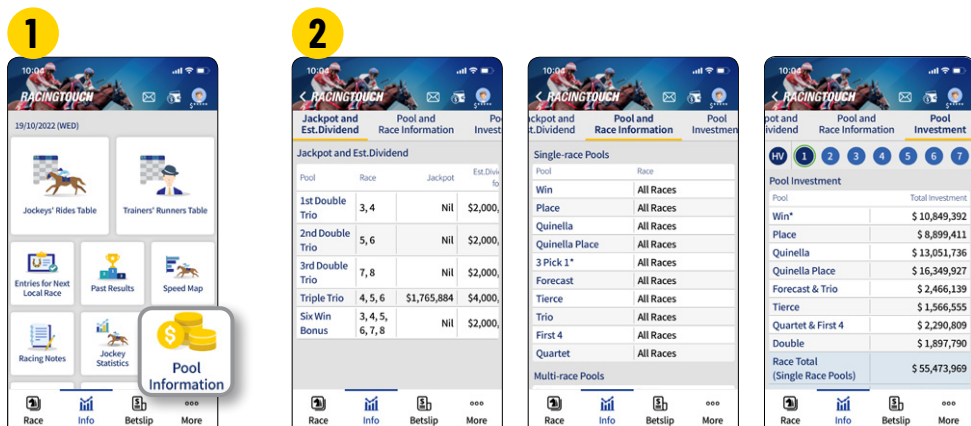Select "Info", then press "Speed Map"

Select a race to browse the Speed Map

## Pool Information

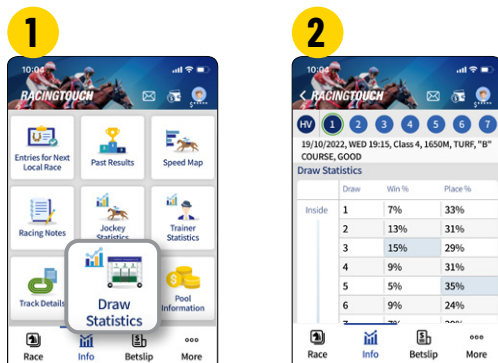*An overview of the total investment of each bet type and jackpot*

**1**



Select "Info", then press "Pool Information"

**2**



Browse the total pool investment of each bet type and jackpot

## Draw Statistics

*An overview of the wining and placing percentage of each draw over various distances*

**1**



Select "Info", then press "Draw Statistics"

**2**



Select a race, browse the wining and placing percentage of each draw over various distances

## Horse Selector

*Provides an easy way for customer to filter out their favorite horses quickly and easily*

**1**
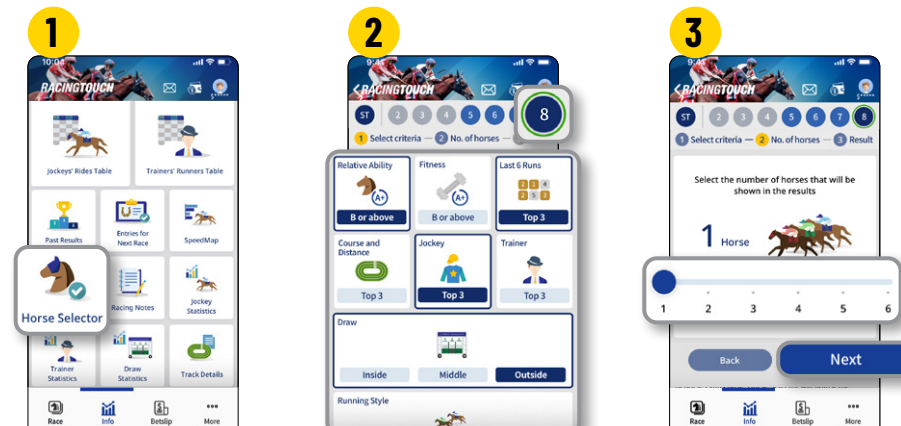


Select "Info", then press "Horse Selector"

**2**



After selecting a race, pick two to six criteria out of nine, then press "Next"

**3**



Select the number of horse(s) to be filtered and press "Next"

**4**
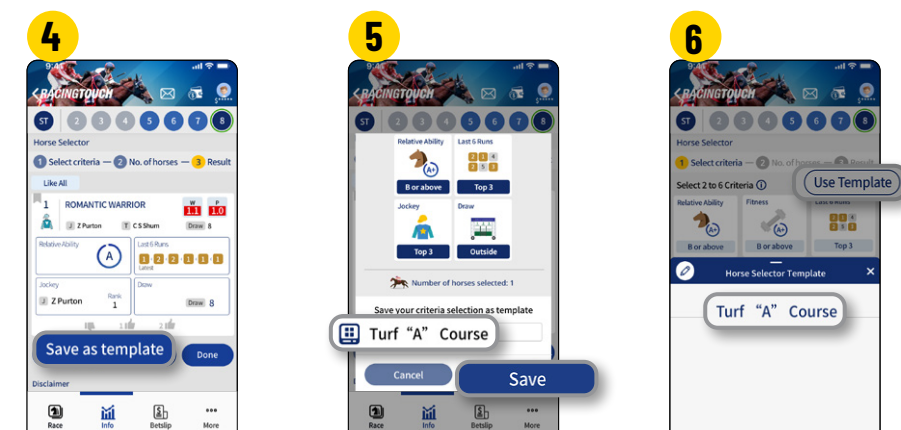


Successfully filtered the horse(s) that best meet the selected criteria. Click "Save as template" for future use

**5**



Enter a name for the template and press "Save"

**6**



In another race, press "Use Template" to use the saved criteria

**Racing Notes**

*Personalised online Racing Notes provide customer with a more convenient way to record their insights for pre-race and post-race study*

**Review Racing Notes**

*Racing Notes are saved in customer's personal betting account which make it more convenient for customer to review the remarks and analysis they made anytime, anywhere*

## Racing Notes

**Method 1**

**1**



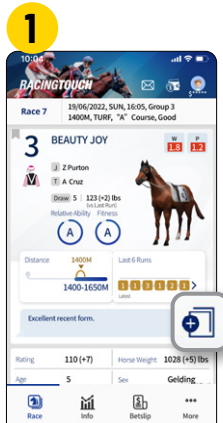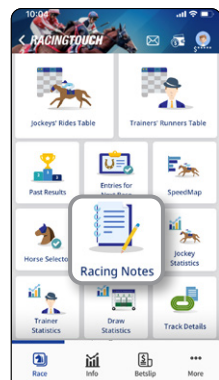Press 🔳 under a horse profile

**or**

**Method 2**



Select "Info", then press "Racing Notes" ❯

**2**
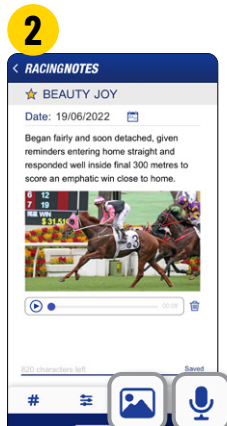


Apart from adding text, press 🖼 to insert Images or press 🎤 to record Audio Clips

**3**



Press ⇅ to add Performance Attributes to record Unfavourable Draw, Track Bias and the Horse's Pace. Press +Other to customise an attribute

**4**



Press # to add Hashtag to categorise racing notes for a quicker search and retrieval. Press ⭐ to mark Favourite Horse

## Review Racing Notes

**Method 1**

**1**



When the horse races next time, there will be a marker 🔳 / ⭐ to remind you to review your notes

**Method 2**



Select "Info", then press "Racing Notes" ❯

**2**
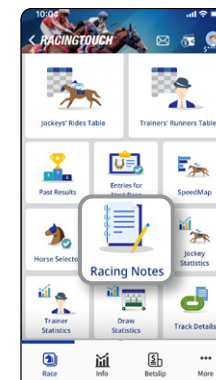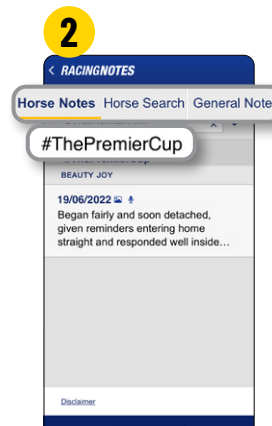


Search by Horse Notes / Horse / General Notes or customised Hashtag

# *Simulcast Racing*

**1**



**2**



Open the "Race" page, then press
"S1" or "S2" to enter the simulcast racing page

## Last 5 Runs

*An overview of the results of the last five races (Race Details, Ranking, Win Odds, Draw, etc.) and comments*

**1**



**2**



Select a race and a horse     Press "Last 5 Runs"

**3**
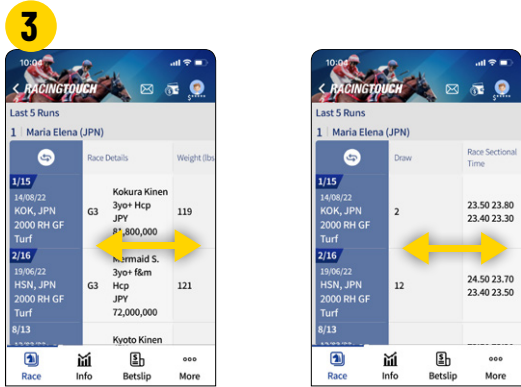


Swipe left/right to browse the horse's information of the past races

## Track Analysis

*Highlight track's special features (e.g. uphill and downhill), easily visualize with the map preview*

**1**



**2**



**3**
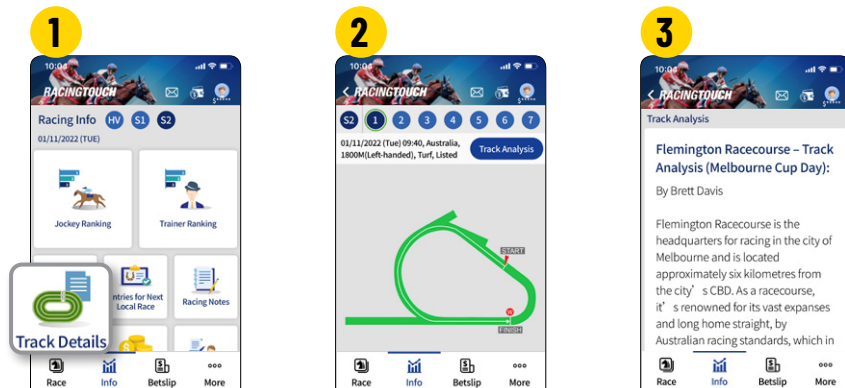


On the "Info" page, select "Track Details"  ▸  Display track visual, then press "Track Analysis"  ▸  Browse detailed analysis of the track
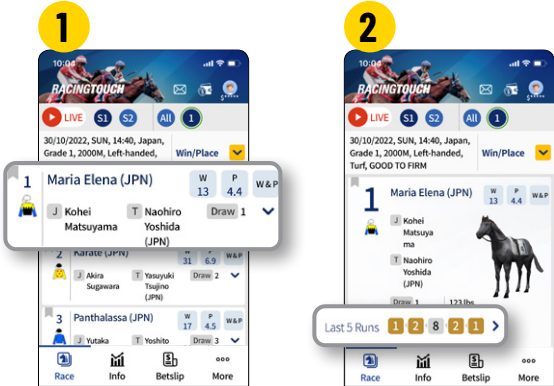
## Expert Column

*Shares analysis by racing experts, including reviews of past performance and tips*

**1**



**2**
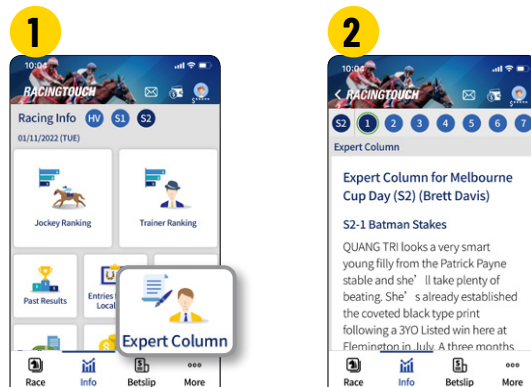


Select "Expert Column"  ▸  Browse racing experts' professional analysis of the race

## Trainers Ranking

*Lists out the ranking, number of wins and winning percentage of foreign Trainers*

**1**



**2**
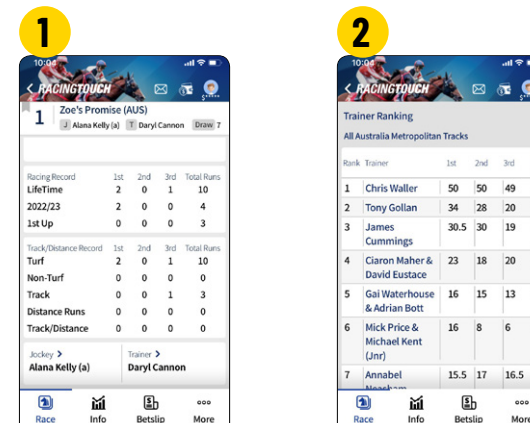


Press "Trainer"  ▸  Browse all trainers' rankings and winning percentage

## Jockeys Ranking

*Lists out the ranking, number of wins and winning percentage of foreign Jockeys*

**1**



**2**
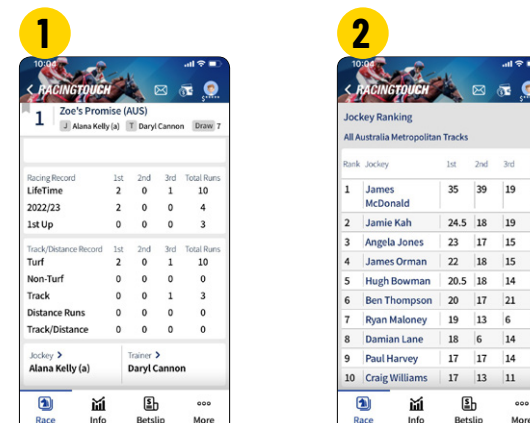


Press "Jockey"  ▸  Browse all jockeys' ranking and winning percentage

For Betting

**GoalX**

Mobile App

───── User Guide ─────
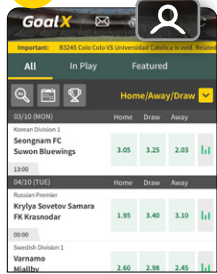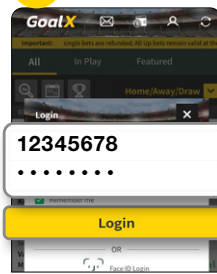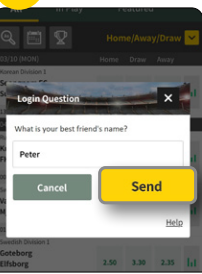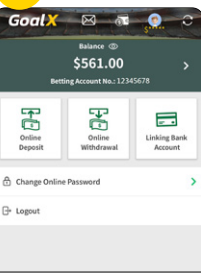
Brings you football information, live data, betting and live streaming of football matches. Enjoy a smarter way of football betting with just one app.

Please refer to the HKJC website for further information
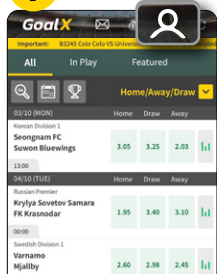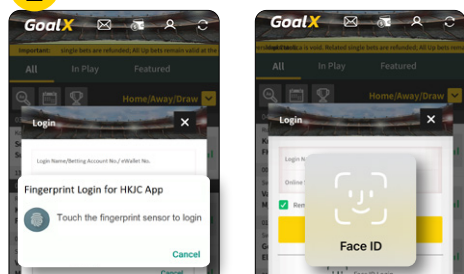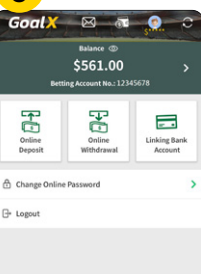
▶▶ **Open "GoalX" Mobile App**

**Method 1:**
**Betting Account Number and Online Password Login**

**1**

**2**

12345678
••••••••

**3**

**4**

Open "GoalX" app and press

Input Betting Account No. and Online Password, press "Login"

Input pre-set Login Answer and press "Send"

Login successfully

**Method 2: Biometric Authentication Login**

**1**

**2**

**3**

Open "GoalX" app and press

Touch the fingerprint sensor on the phone or look straight at the front camera to log in

Login successfully

Set up Biometric Authentication Login, please refer to p.20-21

## Select Match | Instant Betting

*Quickly select bet types, real-time-updated odds, bet instantly at appealing odds*

**1**
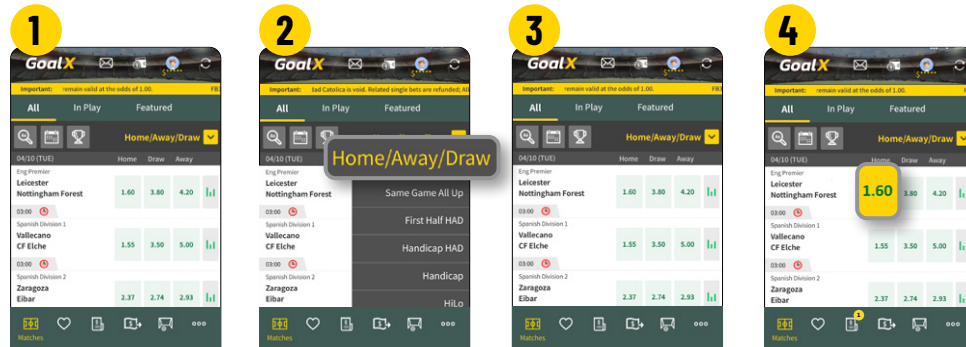


The "Matches" page displays all matches that accept betting, from top to bottom according to the starting time. Live match comes at the first position.

**2**



Press ⌄ to display and select bet type

**3**



Display real-time odds for that bet type

**4**



Select odds, then press 🎟
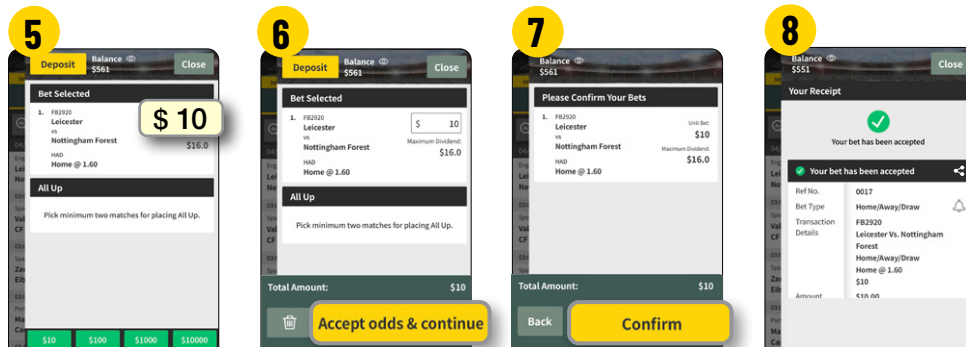
**5**



Input betting amount

**6**



Press "Accept odds & continue"

**7**



Press "Confirm"

**8**



Place bets successfully. Press ◁ to share your bet slip to friends

## Select Match | Instant Betting

*Quickly search for football matches*

### Method 1: Search by Team

**1**



Press 🔍 on the "Matches" page

**2**
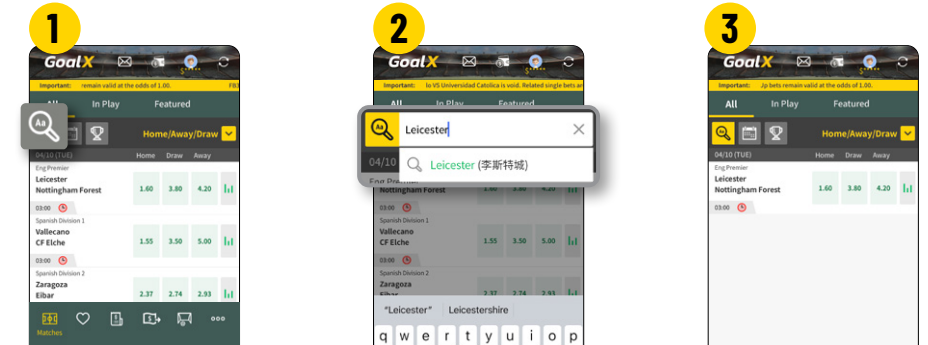


Input team name and select the desired team from the suggested list

**3**



Display all the matches of the team that you searched

## Select Match

*Quickly search for football matches*

### Method 2: Search by Cup or League
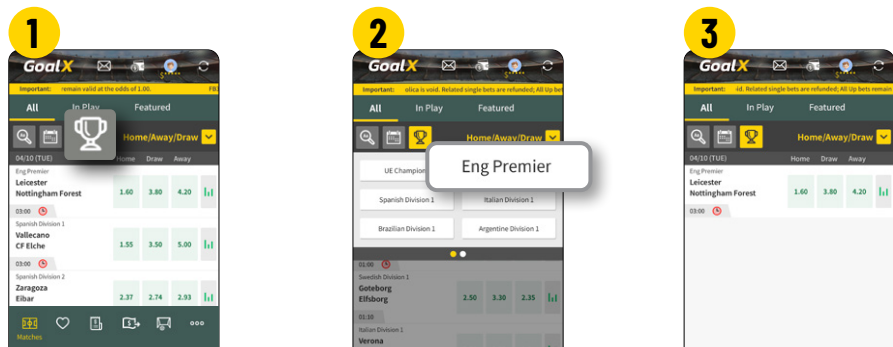


**1** Press 🏆 on the "Matches" page



**2** Select Cup or League



**3** Display all the matches of the Cup or League that you searched

## Brand New All Up Betting UI

*A new and faster way to place All Up bets with just a few clicks. Estimated dividends will be shown for reference*

### All Up Bets
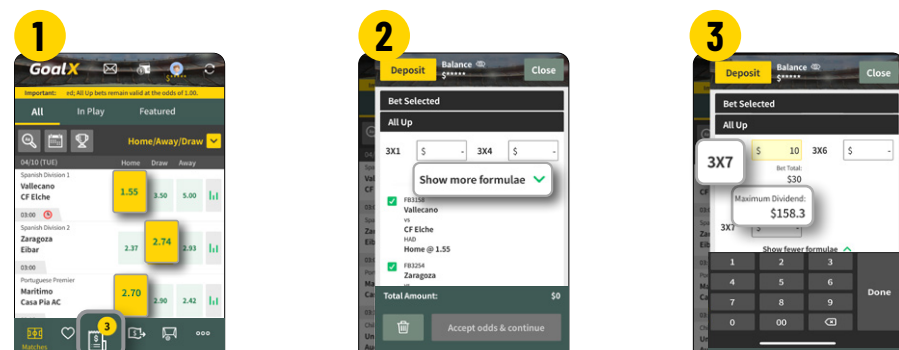


**1** On "Matches" page, select odds for two matches or above, then press 📄



**2** In All Up section, press ⌄ to show more formulae



**3** Select ways of All Up and input betting amount, the estimated Maximum Dividends will be displayed instantly as a reference
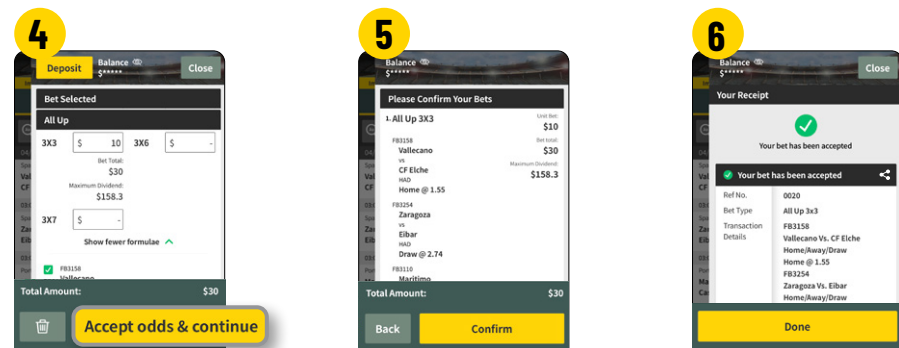


**4** Press "Accept odds & continue"



**5** Press "Confirm"



**6** Place bets successfully. Press ⤴ to share your bet slip to friends

## Early Settlement

*New "Early Settlement" \* service allows you to early settle a bet anytime before match results. Refine your betting strategy and enjoy the thrill of the game!*



**1** Check all the available Early Settlement selections on "Early Settlement" page

**2** Click "Settle Now"

**3** Check again the Early Settlement value, then press "Confirm"
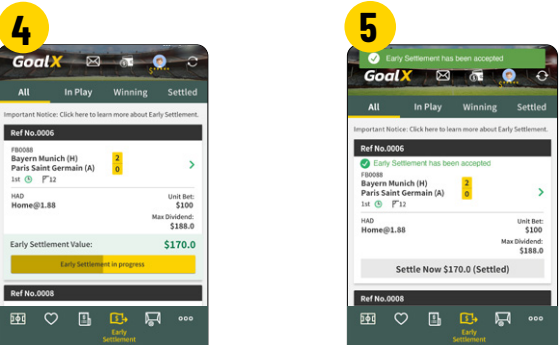
**4** GoalX will process the request instantly at the requested Early Settlement value

**5** Early Settlement has been accepted and settled

*Terms & Conditions apply, Please refer to the "Important Notice" of "Early Settlement" in GoalX.

## Match Statistics

*One click to view and analyse comprehensive football information, including live data, match statistics of Head-to-Heads, Recent Form and HiLo*

### Method 1: Refer to the Statistics from Bet Types



**1** On "Matches" page, press ⌄ to show all bet types

**2** Select a bet type

**3** Press 📊 of each match to browse the statistics of that bet type

## Method 2: Refer to the Statistics from Matches



**1**



**2**
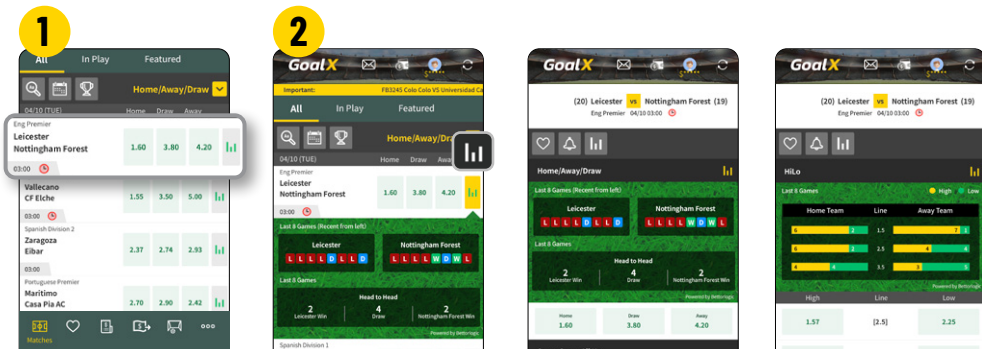
Select a match on "Matches" page

On the individual match page, select a bet type and press ▮▮ to browse the statistic of that bet type. You could choose another bet type and press ▮▮ to show other statistics like Home/Away/Draw and HiLo

---

## Personalised Journey - Real-time Reminders

*Receive instant alerts (e.g. Kick-offs, Goals, Match End) in seconds, staying in the know of following matches anytime*

**1**



**2**



**3**



**4**
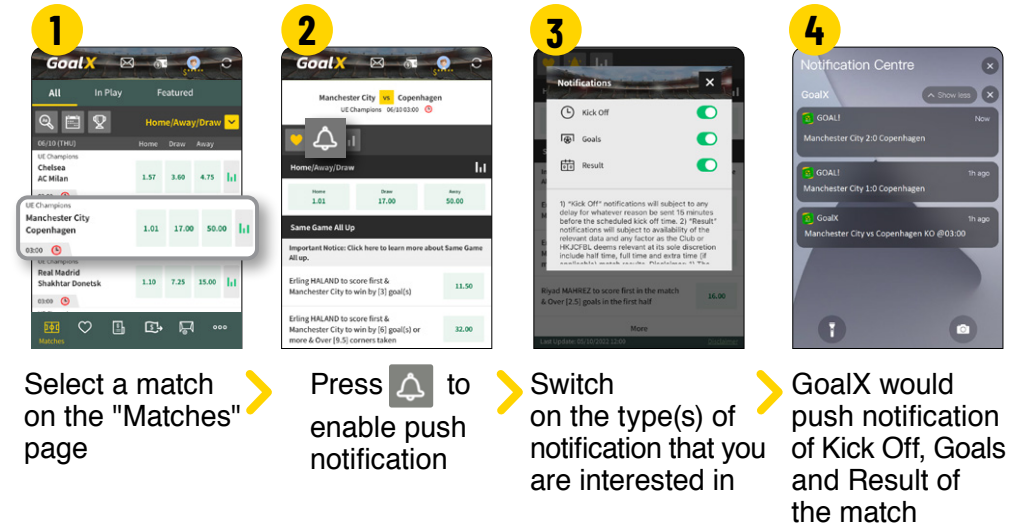


Select a match on the "Matches" page

Press 🔔 to enable push notification

Switch on the type(s) of notification that you are interested in

GoalX would push notification of Kick Off, Goals and Result of the match

## Personalised Journey - Favourite Team List

*Follow your favourite teams to create your own football fixtures, never miss any football match you are passionate about*

**1**
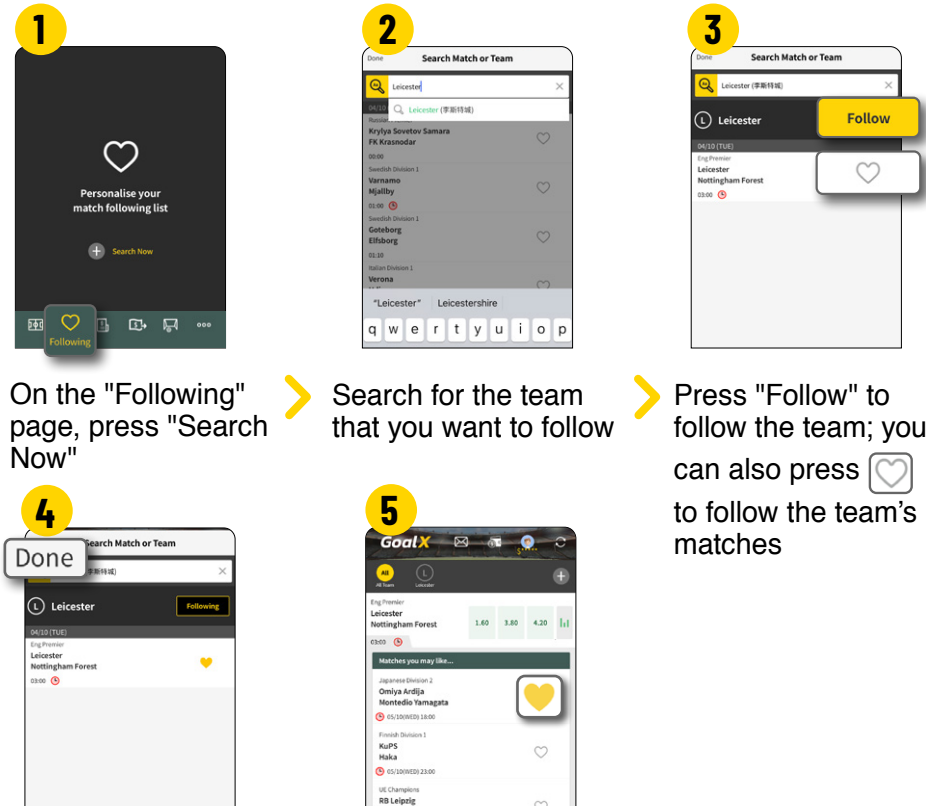
On the "Following" page, press "Search Now"

**2**

Search for the team that you want to follow

**3**

Press "Follow" to follow the team; you can also press 🤍 to follow the team's matches

**4**

After following successfully, press "Done" to leave page

**5**

System would automatically show the "Matches you may like", you could choose to follow other related matches*

### *Following Tips

GoalX would recommend other "Matches you may like" based on the teams and matches you have followed 💛 , allowing you to create a more comprehensive and personalised following list.

## Live Data, Animated Live Cast and Live Streaming

*Display real-time scores, shots, corner kicks, possessions, allowing you to enjoy football games and place bets simultaneously*

### Animated Live Cast

**1**

On the "Matches" page, press 📱LIVE

**2**
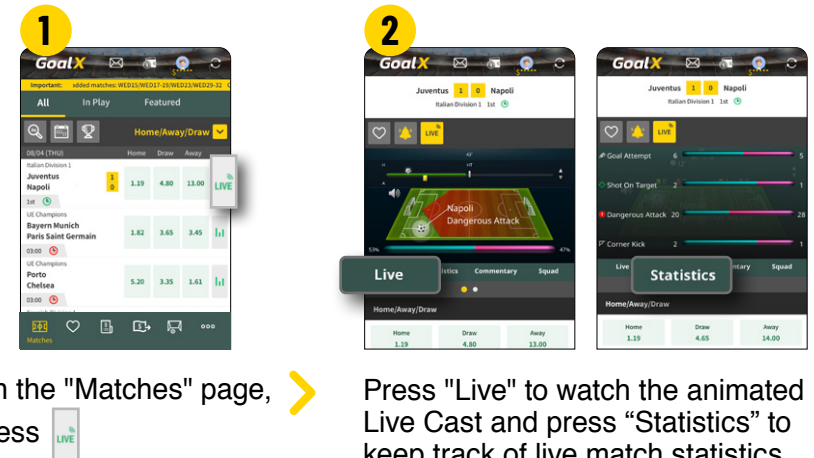
Press "Live" to watch the animated Live Cast and press "Statistics" to keep track of live match statistics

## Match Result

*View detailed football match results anytime*

### Method 1: Search by Team
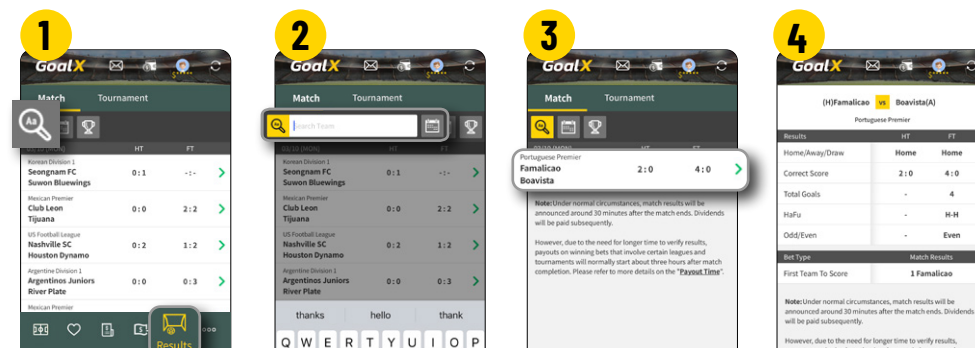





On the "Results" page, press 🔍 ▸ Input team name ▸ Select a match ▸ View detailed football match results

## Live Streaming






On the "Matches" page, press LIVE ▸ Press ▶ to play live streaming of the match* ▸ Press 🔲 to switch on "Picture-in-Picture" mode ▸ Enjoy live streaming, browse match statistics and place bets simultaneously

### Method 2: Search by Cup or League
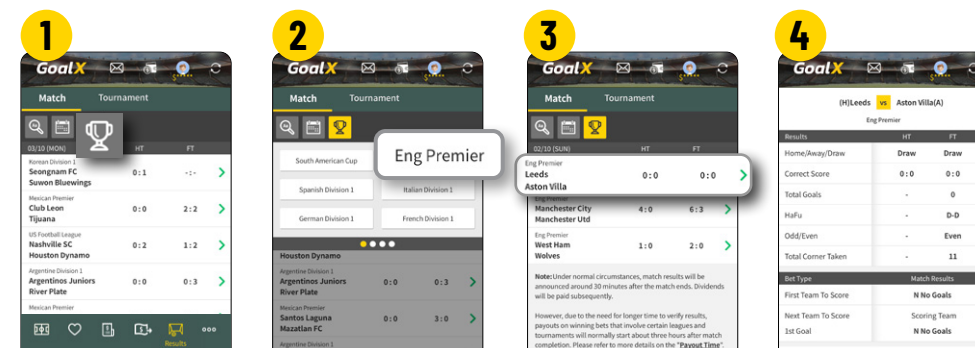





On the "Results" page, press 🏆 ▸ Select a Cup or League ▸ Select a match ▸ View detailed football match results

*HKJC betting account holders can enjoy football live streaming of selected matches

# HKJC FPS Instant EFT

## User Guide

Instant online funds transfer via HKJC FPS
By linking your bank account with betting account,
you can transfer funds instantly into and out of
your betting account anytime, anywhere

Please refer to
the HKJC website
for further information

### Open "HKJC FPS Instant EFT"

HKJC "Classic 3-in-1" Mobile App

**1**

**2**

**3**

Press "Me" after login  >  Press "Funds Transfer"  >  Enter the "Funds Transfer" page

RACING *touch* **Mobile App**

**①**



**②**
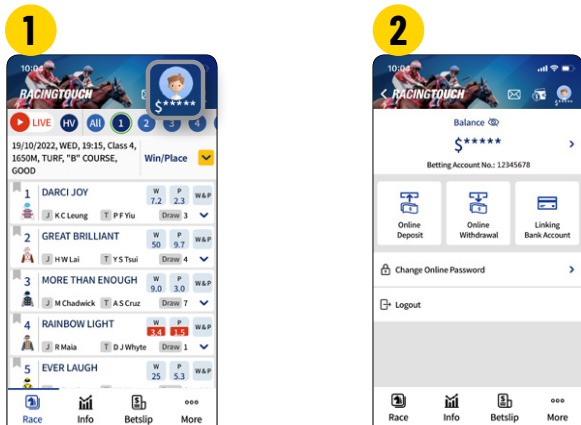


Press 👤 after login

Enter the "Funds Transfer" page

**"GoalX" Mobile App**

**①**



**②**
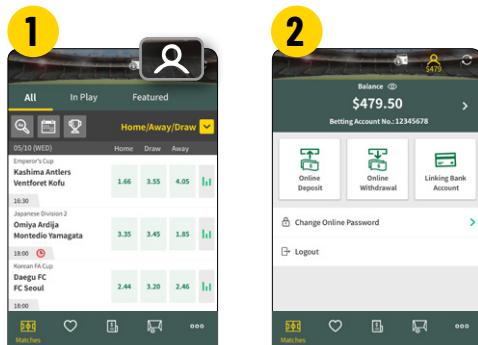


Press 👤 after login

Enter the "Funds Transfer" page

If you have forgotten your password, please refer to p.18-19

## Linking a Bank Account

**①**



**②**



**③**



**④**
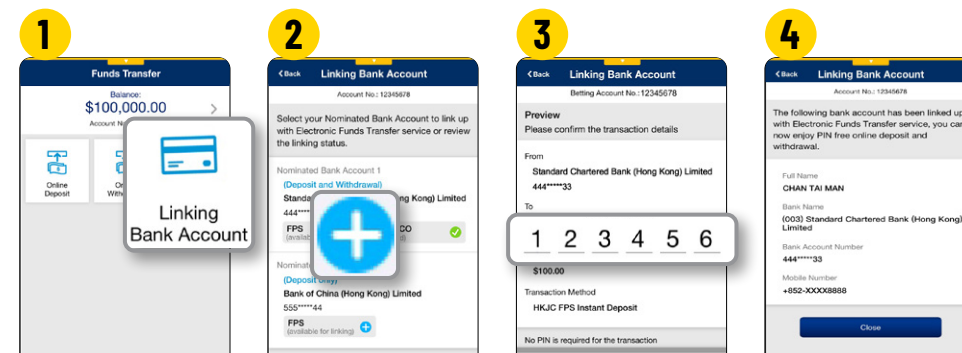


Login HKJC Betting App (HKJC Classic 3-in-1, Racing Touch or GoalX), tap "Account" and "Funds Transfer", then select "Linking Bank Account"

Tap "+" to link bank account

Input verification code receiving from SMS

Successfully linked the bank account

### Tips for Registration

1. If you have already registered a bank account with HKJC, you could use the HKJC apps to register FPS service.

2. Please make sure the mobile phone number registered with your selected bank must be the same as the one registered with the HKJC. If it is not the same, please update it on HKJC Account Opening app's 'Find My Account' function/ by visiting our Off-course Betting Branches / contact your bank to update it.

## Online Deposit

**1** Select "Online Deposit"

**2** Input "Deposit Amount" and press "Preview"

**3** Press "Confirm"

**4** Funds transferred successfully

**For more details:**

## Online Withdrawal

**1** Select "Online Withdrawal"

**2** Input "Withdrawal Amount" and press "Preview"

**3** Press "Confirm"

**4** Funds transferred successfully

**For more details:**
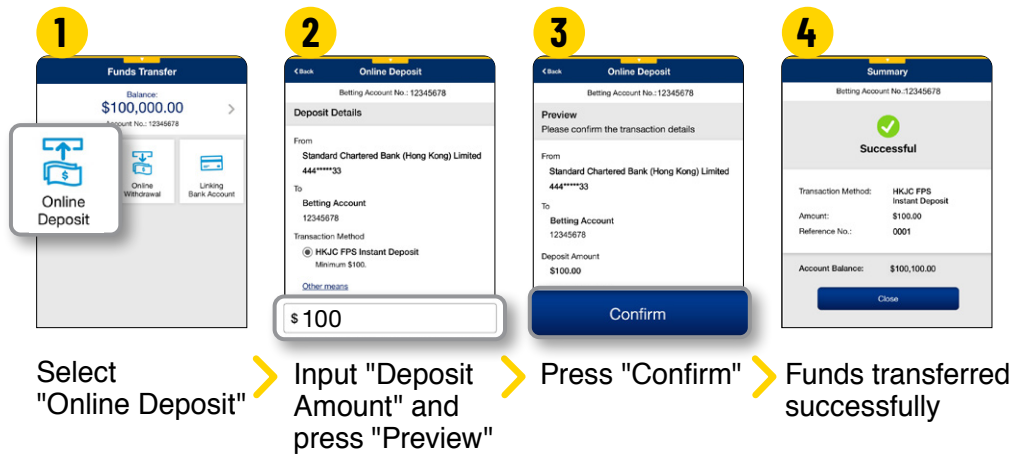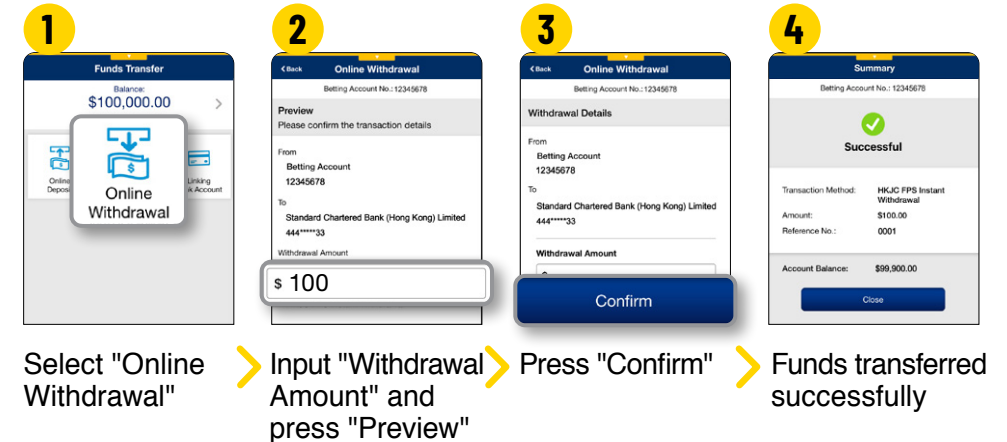
# HKJC eWallet

## —— User Guide ——

eWallet for bet placement, deposit, withdrawal at Racecourses or Betting Branches

Convenience - Cashless transaction

Safe - The betting tickets and deposits are stored in the HKJC eWallet for retrieval and avoid the loss of ticket

Winning without the need of registration - Dividend will be credited to HKJC eWallet automatically

Please refer to the HKJC website for further information

**HKJC "Classic 3-in-1" Mobile App**
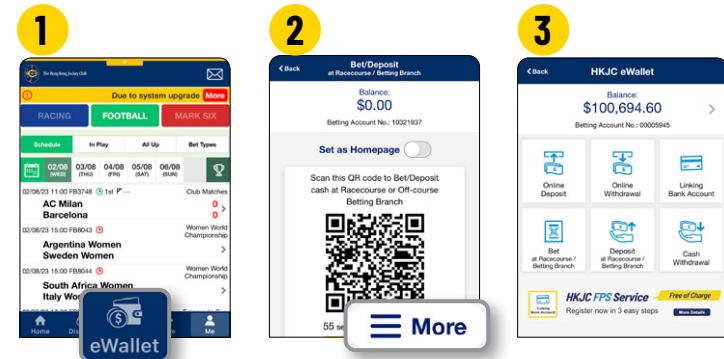
**1** Press "eWallet" after login

**2** You could Bet/ Deposit cash or press "More" for other functions
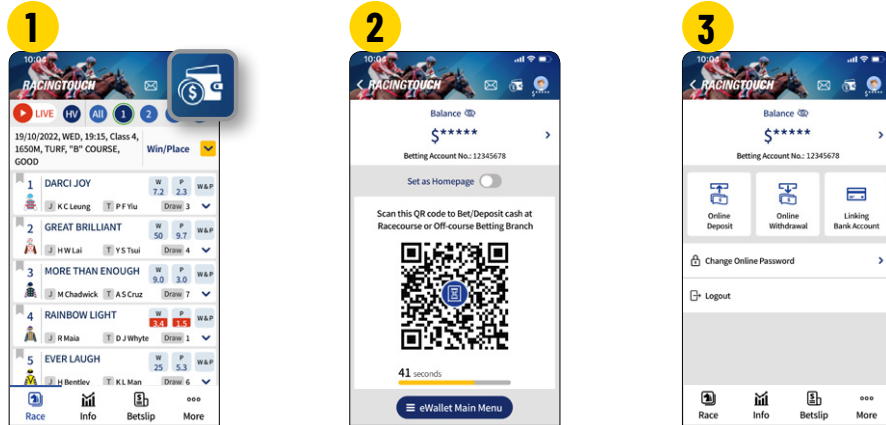
**3** Enter the "HKJC eWallet" page

# RACING *touch* Mobile App

**1**


**2**


**3**


Press [icon] after login

You could Bet/Deposit cash or press "eWallet Main Menu" for other functions

Enter the "HKJC eWallet" page

# "GoalX" Mobile App

**1**


**2**


**3**


Press [icon] after login
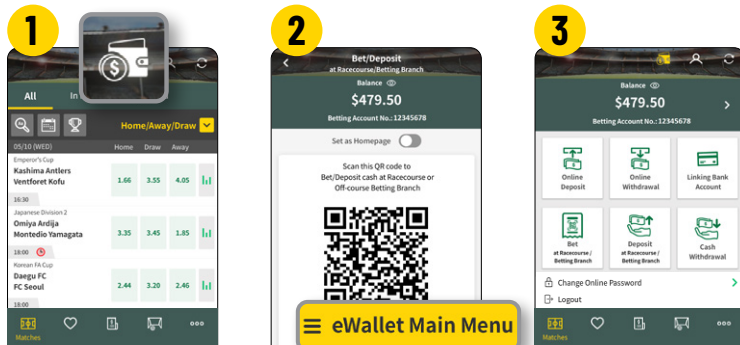
You could Bet/ Deposit cash or press "eWallet Main Menu" for other functions

Enter the "HKJC eWallet" page

If you have forgotten your password, please refer to p.18-19

## Use eWallet to Place Bets ▶▶ *Place bets at Racecourse or Betting Branches Kiosk*

**1**


**2**

Scan the QR Code

**3**


**4**


After login, get the QR code of Bet/Deposit at Racecourse/Betting Branch automatically

Scan the QR code of Bet/ Deposit at Racecourse or Betting Branches Kiosk

Compose betting transaction and confirm

Completed and you can view the Betting Receipt by pressing "Total Betting Amount"

## Use eWallet to Deposit Funds ▶▶ Funds Deposit at Racecourse or Betting Branches Kiosk

**1**

After login, get the QR code of Bet/Deposit at Racecourse/ Betting Branch automatically

**2**

Betting Counter

Scan the QR code of Bet/Deposit at Racecourse or Betting Branch Betting Counter

**3**

Betting Counter

Deposit Cash

**4**

Summary
Betting Account No.: 12345678
✅ Completed
Transaction Summary
Deposit Amount: $2,000.00 >
Account Balance: $654,726.50

電子錢包存款收據
eWallet Deposit Receipt
CASH DEPOSIT
金額 Amount $2,000.00

Completed and you can view the eWallet Deposit Receipt by pressing "Deposit Amount"

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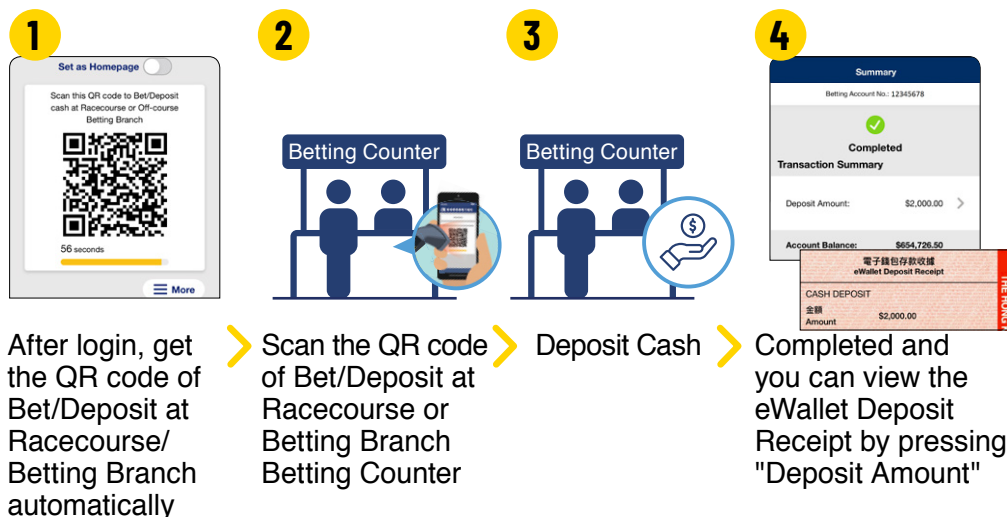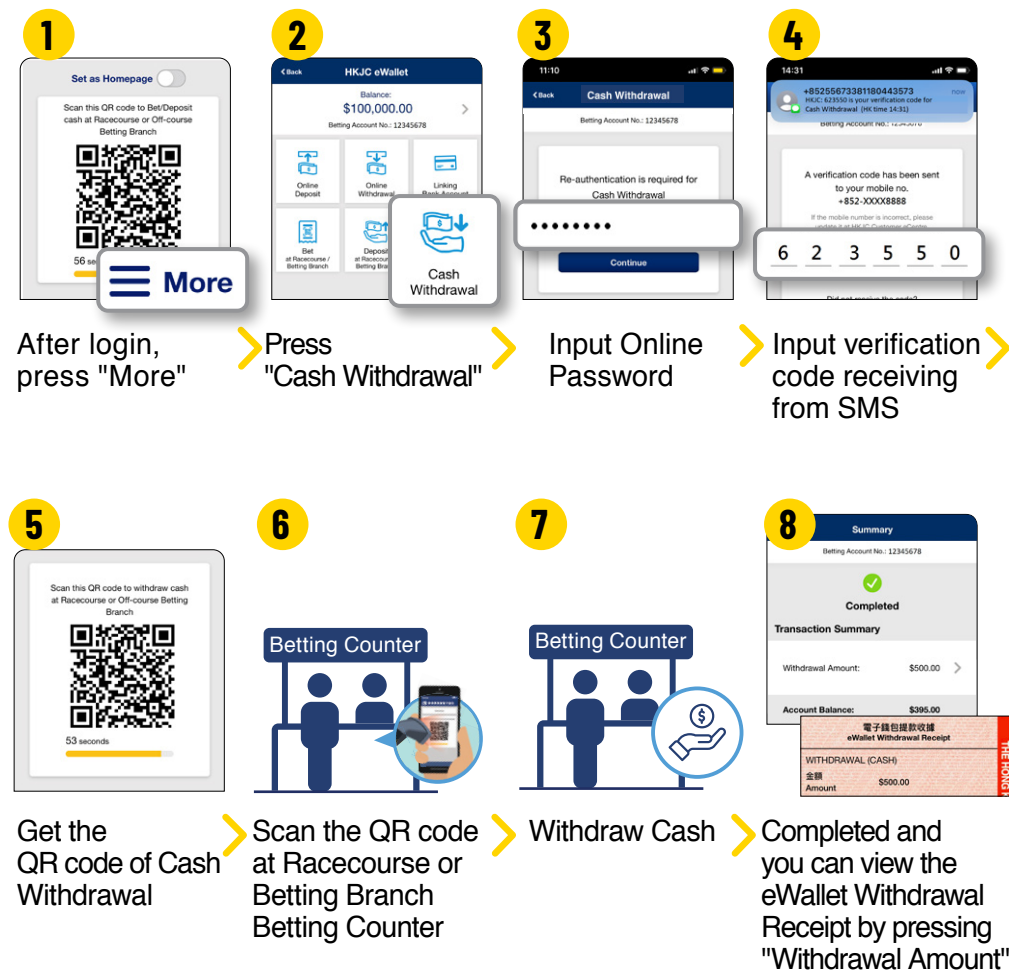## Use HKJC eWallet to Withdraw Funds ▶▶ Funds Withdrawal at Racecourse or Betting Branches

**1**

Set as Homepage
Scan this QR code to Bet/Deposit cash at Racecourse or Off-course Betting Branch
56 se...
☰ More

After login, press "More"

**2**

HKJC eWallet
Balance: $100,000.00
Betting Account No.: 12345678
Online Deposit | Online Withdrawal | Linking Bank Account
Bet at Racecourse / Betting Branch | Deposit at Racecourse / Betting Branch | Cash Withdrawal

Press "Cash Withdrawal"

**3**

11:10
< Back   Cash Withdrawal
Betting Account No.: 12345678
Re-authentication is required for Cash Withdrawal
••••••••
Continue

Input Online Password

**4**

14:31
+85255673381180443573
HKJC: 623550 is your verification code for Cash Withdrawal (HK time 14:31)
Betting Account No.: 12345678
A verification code has been sent to your mobile no. +852-XXXX8888
If the mobile number is incorrect, please...
6 2 3 5 5 0

Input verification code receiving from SMS

**5**

Scan this QR code to withdraw cash at Racecourse or Off-course Betting Branch
53 seconds

Get the QR code of Cash Withdrawal

**6**

Betting Counter

Scan the QR code at Racecourse or Betting Branch Betting Counter

**7**

Betting Counter

Withdraw Cash

**8**

Summary
Betting Account No.: 12345678
✅ Completed
Transaction Summary
Withdrawal Amount: $500.00 >
Account Balance: $395.00

電子錢包提款收據
eWallet Withdrawal Receipt
WITHDRAWAL (CASH)
金額 Amount $500.00

Completed and you can view the eWallet Withdrawal Receipt by pressing "Withdrawal Amount"

# *HKJC Customer eCenter*
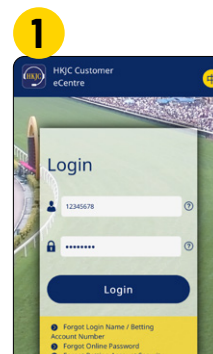
—— User Guide ——

Customer online self-service portal for managing personal information of betting account and related services without queuing up at betting branches or calling the customer hotline

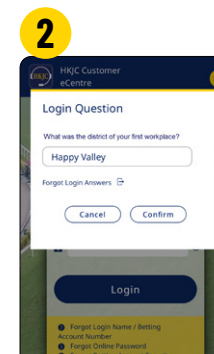Please refer to the HKJC website for further information
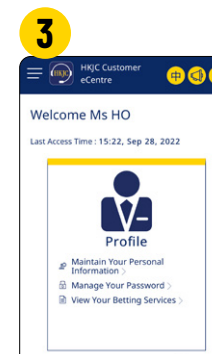
▶▶ *Open "HKJC Customer eCenter" webpage*

## Login Betting Account

**1** **2** **3**

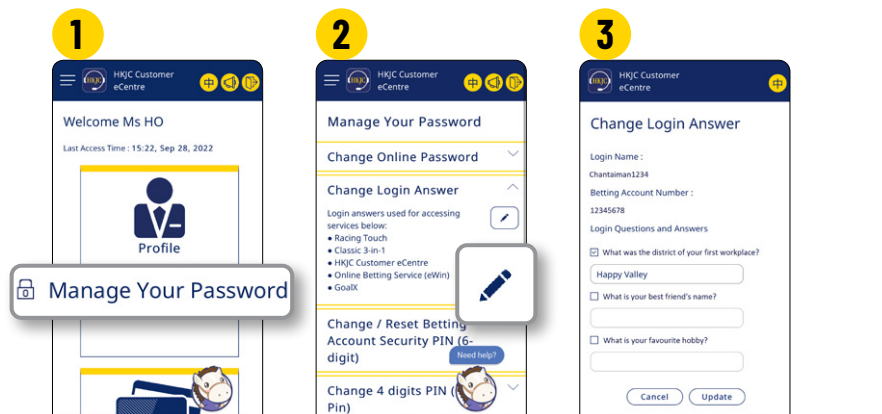Input Betting Account No. and Online Password then press "Login" > Input pre-set Login Answer and press "Confirm" > Login successfully
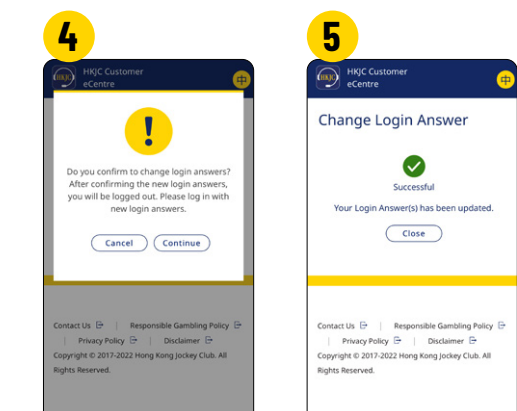
## Update Login Answer

*Real-time online update of the login answer*

**1**



Press "Manage Your Password"

**2**



Select "Change Login Answer" and press 🖊 to edit

**3**



Select the Login Question and input a new Login Answer, then press "Update"
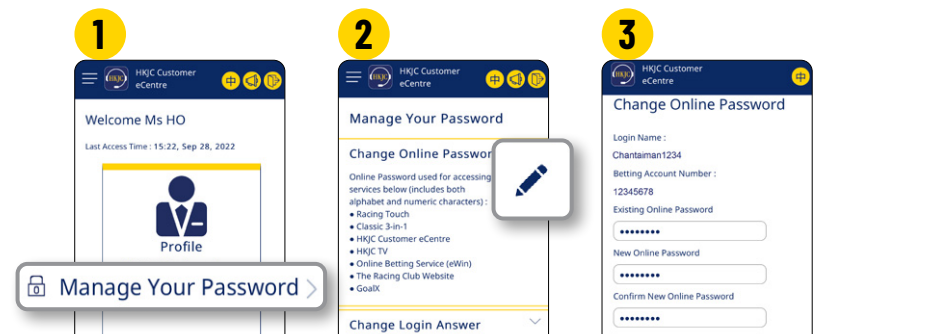
**4**



Press "Continue" to confirm the update

**5**



Login Answer(s) has been updated successfully
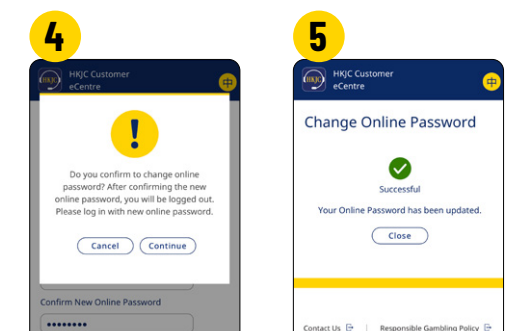
## Update Online Password

*Update online password anytime, anywhere*

**1**



Press "Manage Your Password"

**2**



Select "Change Online Password" and press 🖊

**3**



Input the Existing Online Password and update the New Online Password, then press "Update"

**4**



Press "Continue"

**5**



Online Password has been updated successfully

# Download HKJC Mobile Apps

Scan the QR codes below to download the relevant mobile app. Enjoy and stay updated with live infotainment anywhere, anytime.

**HKJC Account Opening**

(Available on iPhone and Android Mobile)

**Classic 3-in-1**

**HKJC TV**

**RACING touch**

**GoalX**

Please refer to
the HKJC website
for further information